## TITLE IX INVESTIGATOR TRAINING

Saint Lawrence University





# WELCOME



## Session Speakers



#### Elizabeth Abdnour

Advisor and Investigator, Title IX Solutions, LLC Tawny Alonzo

Director of Training, Title IX Solutions, LLC





# Training Agenda

**Procedures** 

**IX Investigator** 

10:30 a.m. - 10:45 a.m. | Break

and Impartial Investigation

**Investigation Questions** 

#### 8:30 a.m. - 8:45 a.m. | Welcome and Introductions

8:45 a.m. - 9:45 a.m. | Understanding Title IX Policies and

9:45 a.m. - 10:30 a.m. | Establishing the Role of the Title

- 10:45 a.m. 11:30 a.m. | Planning a Prompt, Thorough
- 11:30 a.m. 12:15 p.m. | Guidelines for Title IX

# Training Agenda

12:15 p.m. - 1:00 p.m.| Lunch Break

One

Two

2:45 p.m. - 3:00 p.m. | Break

**Investigation Report** 

4:00 p.m. - 4:30 p.m. | Creating an Organized, Accessible, and Secure Investigation File

4:30 p.m. - 5:00 p.m. | Training Debrief and Q&A

#### 1:00 p.m. - 1:45 p.m. | Conducting Title IX Interviews- Part

#### 1:45 p.m. - 2:45 p.m. | Conducting Title IX Interviews- Part

3:00 p.m. - 4:00 p.m. | Formatting and Drafting the

## Learning Objectives

As a result of this training, participants will be able to:

Understand investigation procedural requirements under Title IX	Develop a basic trauma on partie from an e
Identify steps to designing a thorough Title IX investigation plan	Describe issu
Identify how to serve impartially while conducting investigations	Understand t ir
Identify helpful verbal and non-verbal communication strategies to improve the effectiveness of Title IX interviews	Understand the
Understand investigation procedural requirements under Title IX	

c understanding of the impact of ies and the basics to interviewing empathy-based perspective

sues of relevance under Title IX

the steps to drafting a Title IX nvestigation report

e steps to compiling a thorough investigation file



Understanding Title IX Policies and Procedures



## In This Session





#### TITLE IX CORNERSTONES

TITLE IX DEFINITION OF SEXUAL HARASSMENT



ST. LAWRENCE UNIVERSITY'S **RESPONSE TO** TITLE IX SEXUAL HARASSMENT





TITLE IX GRIEVANCE **PROCESS FOR** FORMAL COMPLAINTS





## Key Documents

2020 Title IX Regulations



St. Lawrence University Combined Discrimination and Harassment Policy



St. Lawrence University Procedures Under the Nondiscrimination, Discriminatory Harassment or Sexual **Misconduct Policies** 



## Title IX Cornerstones





## Title IX Coverage

Postsecondary Institutions

Includes:

- Undergraduate schools
- Graduate schools
- Vocational schools
- Professional schools/programs

Includes:

#### **Elementary and Secondary Schools**

 Preschools and Pre-K programs • Private elementary and secondary schools • Charter schools



## Compliance with the Regulations

Recipients <u>must</u> comply with the requirements of Title IX as outlined under the regulations.

Recipients <u>may:</u>

- Provide guidelines, policies or protocols through their codes of conduct beyond the scope of the regulations; and/or
  - Provide details regarding policies or procedures which are not addressed in the regulations



## Compliance with the Regulations

#### Recipients <u>must</u>:



Have "prompt and equitable" grievance procedures for complaints of sex discrimination





#### Have in place a grievance process that complies with §106.45 for formal complaints of sexual harassment



## When is Sexual Harassment Actionable?



# When it denies a person equal access to education



#### Title IX's Application

#### Regulations apply equally to all persons, regardless of:



#### Gender identity or expression



#### Sexual orientation



#### Treatment of the Parties

A school <u>must</u> treat both parties equitably and equally throughout the process including supportive measures, investigations, and the grievance process.





#### Bias and Conflict of Interest

§ 106.45 (b)(1)(3) Grievance process for formal complaints of sexual harassment. "...that any individual designated by a recipient as a Title IX Coordinator, Investigator, Decision-Maker, or any person designated by a recipient to facilitate an informal resolution process, not have a conflict of interest or bias for or against complainants or respondents generally or an individual complainant or respondent."





## Title IX Definition of Sexual Harassment

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### Definitions of Sexual Harassment

#### Conduct on the basis of sex that satisfies one or more of three types of behavior:



#### QUID PRO QUO HARASSMENT



UNWELCOME CONDUCT THAT IS SO "SEVERE, PERVASIVE AND OBJECTIVELY OFFENSIVE" THAT IT EFFECTIVELY DENIES A PERSON EQUAL ACCESS TO EDUCATION



#### SEXUAL ASSAULT

#### DATING VIOLENCE

#### DOMESTIC VIOLENCE

#### STALKING

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St. Lawrence University Combined Discrimination and Harassment Policy

**QUID PRO QUO** 

HARASSMENT

- as a single incident

#### "An employee of the University conditioning the provision of an aid, benefit, or service of the University on an individual's participation in unwelcome sexual conduct"

#### May be expressed or implied

Need not be "severe" or "pervasive"

 Considered inherently "offensive" and jeopardizes equal educational access





#### "SEVERE, PERVASIVE AND OBJECTIVELY OFFENSIVE"

"Unwelcome conduct determined by a reasonable person to be so severe, pervasive, and objectively offensive that is effectively denies a person equal access to the University's education program or activity (commonly referred to as a sexually or gender-based 'hostile environment')."





#### **SEXUAL** ASSAULT

#### DATING VIOLENCE

DOMESTIC VIOLENCE

**STALKING** 

Specific offenses defined under the FBI's Uniform Crime Reporting (U.C.R) program. 20 U.S.C. 1092 (f)(6)(A)(v)



#### Sexual Assault

"Sexual assault' includes any sexual act directed against another person, forcibly and/or against that person's will; or not forcibly or against the person's will where the victim is incapable of giving affirmative consent. Sexual assault consists of the following specific acts:"







## Dating Violence

"Dating violence' means violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim. The existence of such a relationship shall be determined based on a consideration of the length of the relationship, the type of relationship, and the frequency of interaction between the persons involved in the relationship. For purposes of this Policy, verbal and/or emotional abuse will also be considered by the University to violate this Policy. For purposes of this Policy, the "intimate" relationship may be characterized as a series of sexual encounters, dating, 'hooking up', or similar interactions. Examples of abusive actions range from physical acts like hitting, shoving, or restraining to threats designed to control the victim's behavior."



#### Domestic Violence

"Domestic violence' means violence committed by a current or former spouse or intimate partner of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabitated with the victim as a spouse or intimate partner, by a person similarly situated to a spouse of the victim under the domestic or family violence laws of the jurisdiction, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the jurisdiction."





"Engaging in a course of conduct directed at a specific person on the basis of sex that would cause a reasonable person to:

> Fear for his or her safety or the safety of others; or > Suffer substantial emotional distress"



## Stalking

"For the purposes of this definition, <u>Course of conduct</u> means two or more acts, including, but not limited to, acts in which the stalker directly, indirectly, or through third parties, by any action, method, device, or means, follows, monitors, observes, surveils, threatens, or communicates to or about a person, or interferes with a person's property. The term <u>Reasonable person</u> means a reasonable person under similar circumstances and with similar identities to the victim. The term <u>Substantial emotional distress</u> means significant mental suffering or anguish that may, but does not necessarily, require medical or other professional treatment or counseling. For purposes of this Policy, harm to physical, mental, or emotional health, employment status, or property of such person, a member of such person's immediate family, or a third party with whom the person is acquainted could, in the appropriate circumstances, give rise to substantial emotional distress."





#### Consent



The Regulations do not include a definition of consent and do not definition of consent, including sexual assault.



# require recipients to adopt a particular "affirmative consent," with respect to



#### Consent

## However, Saint Lawrence University policy does...

"Affirmative consent is a knowing, voluntary, and mutual decision among all participants to engage in sexual activity. Consent can be given by words or actions, as long as those words or actions create clear permission regarding willingness to engage in the sexual activity. Silence or lack of resistance, in and of itself, does not demonstrate consent. The definition of consent does not vary based upon a participant's sex, sexual orientation, gender identity, or gender expression."









### Key Phrases in Policy

"Consent to some sexual activity (e.g., kissing, fondling) cannot be presumed consent for other sexual activity (e.g., intercourse). Consent to engage in sexual activity with one person does not constitute consent to engage in sexual activity with another. Consent may be initially given but withdrawn at any time. When consent is withdrawn or can no longer be given, sexual activity must stop."

"In considering whether an individual is incapacitated due to drug or alcohol use, the University will look at a number of factors, including but not limited to the type/amount of alcohol and/or drugs used, as well as such outward signs as slurred or incoherent speech, impaired motor skills (e.g. walking, texting), vomiting, loss of consciousness, etc."





## St. Lawrence University's Response to Title IX Sexual Harassment



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#### Evaluating Reports for Title IX Sexual Harassment

Threshold criteria (all four must be met to constitute a potential Title IX violation):

Incident constitutes sexual harassment as previously defined

School must have "actual knowledge" of an allegation of the incident of sexual harassment

Conduct must have occurred within the school's own education program or activity

Alleged harassment must have occurred within the **United States** 



## Actual Knowledge Defined

#### <u>§</u> 106.30 Definitions.

"Notice of sexual harassment or allegations of sexual and secondary school"

- Does not need to be a written statement or a formal complaint
- May be conveyed by any person, not just the Complainant
- May be "written or oral, by observation, via a newspaper article or other means"



<u>At Saint Lawrence University</u>- Reporting to Title IX Coordinator always constitutes actual knowledge. SLU has also designated 11 individuals (plus all security officers) as Responsible Administrator. Once they receive a report, the school has actual knowledge.

#### harassment to a recipient's Title IX Coordinator or any official of the recipient who has authority to institute corrective measures on behalf of the recipient, or to any employee of an elementary



## Education Program or Activity Defined

#### <u>§</u> 106.44 Recipient's response to sexual harassment.

Locations, events, or circumstances over which the recipient exercised substantial control over both the respondent and the context in which the sexual harassment occurs, and also includes any building owned or controlled by a student organization that is officially recognized by a postsecondary institution.

- School may offer supportive measures if harassment occurred outside of the educational program or activity
- School's responsibility is limited under Title IX regulations, though conduct outside of this jurisdiction may be addressed by Code of Conduct (also found in Saint Lawrence University's Combined Discrimination and Harassment Policy)
- Schools must make fact-specific determinations regarding substantial control over the respondent and the context



## Adjudicating Under the Code of Conduct

Saint Lawrence University's Combined Discrimination and Harassment Policy

"The University prohibits the following behavior in any context even if the conduct occurs off-campus, outside the United States, if the Complainant is not participating or seeking to participate in the University's education program or activity, or otherwise in circumstances over which the University does not have influence or control, including but not limited to during the University's academic breaks. However, the University retains discretion to not respond to, investigate or adjudicate circumstances in which no University interest is implicated."



### Avoiding Deliberate Indifference

Schools must not act in a manner that is <u>deliberately indifferent</u>, meaning:

### "...clearly unreasonable in light of the known circumstances."


## Receipt of a Report of Title IX Sexual Harassment

## The Title IX Coordinator <u>must</u> promptly contact the Complainant to:

Discuss the availability of supportive measures as defined in §106.30; 1. Consider the Complainant's wishes with respect to supportive 2. measures; Inform the Complainant of the availability of supportive measures with 3. or without the filing of a formal complaint; 4. Explain to the Complainant the process for filing a formal complaint.





# Supportive Measures Defined

## <u>§</u> 106.30 Definitions.

"non-disciplinary, non-punitive individualized services offered as appropriate, as reasonably available, and without fee or charge to the complainant or the respondent before or after the filing of a formal complaint or where no formal complaint has been filed"

- "Supportive measures are intended to support the individual who experienced sexual misconduct to continue in their involvement in the University's program and activities."
- "Once the Respondent is informed of a report or a formal complaint under this policy, the Respondent will be contacted by the Title IX Coordinator and offered individualized support..."





### Academic

Academic measures such as extensions of deadlines, course-related adjustments, schedule **Transportation** modifications

> Assistance with campus housing assignments

## **Supportive Measures**

for Complainants and Respondents

Assistance with changes to work assignments and scheduling

### Referral

Assistance with movement

around campus, parking,

and other transportation

concerns

Referral to campus and community services such as medical, mental health, legal services and more

Safety

Provision of campus escorts and no-contact orders

### Housing

### Employment



# Emergency Removal

The process by which to remove students from campus pending the outcome of the formal grievance process



Title IX Coordinator conducts a safety and risk analysis



Immediate threat to physical health or safety



Provide Respondent with notice and opportunity to challenge the decision (10) days under SLU policy)



# Administrative Leave



Applies to non-student employees



"[University employees may be] subject to interim suspension in accordance with the University's employment policies and practices (including applicable collective bargaining agreements)."







# Title IX Grievance Process for Formal Complaints





# Title IX Grievance Process

REPORT/ REVIEW FILING OF A FORMAL COMPLAINT

### INVESTIGATION

DECISION-MAKING PROCESS

### INFORMAL RESOLUTION

(OPTIONAL, BUT MAY BE INITIATED IN THIS WINDOW)

### WRITTEN DETERMINATION

### APPEALS PROCESS



# Formal Complaint Defined

## <u>§</u> 106.30 Definitions.

"Document filed by a complainant or signed by the Title IX Coordinator alleging sexual harassment against a respondent and requesting that the recipient investigate the allegation of sexual harassment"

- At the time of filing, Complainant must be participating in or attempting to participate in the education program or activity of the recipient with which the formal complaint is filed
- "A formal complaint must be in written form and must be signed by the complainant."
- Must contain the Complainant's physical or digital signature, or otherwise indicates that the Complainant is the person filing the formal complaint
- If Title IX Coordinator signs a formal complaint, the Title IX Coordinator is not a Complainant or otherwise a party





# Report vs. Formal Complaint

# Report

- May allege sexual harassment, sex discrimination, or sexual misconduct
- May be written or oral
- May be submitted by any person, not just the alleged victim
- May be anonymous
- May be made at any time
- May be made in person or by mail, phone, email or any other means

- Alleges Title IX sexual harassment Required for initiation of the Title IX
- grievance process
- Required to be filed and signed by the Complainant (or Title IX Coordinator in certain instances)
- Cannot be filed anonymously or by a third-party

# **Formal Complaint**



# Dismissal of a Formal Complaint

## School MUST dismiss if the conduct alleged in the formal complaint:

Would not constitute sexual harassment as defined in §106.30 even if proved

Did not occur in the recipient's education program or activity



Dismissal does not preclude the school from investigating and adjudicating under another provision of the school's Code of Conduct.

Did not occur against a person in the United States



# Dismissal of a Formal Complaint

## School MAY dismiss if the conduct alleged in the formal complaint:

Complainant notifies the Title IX Coordinator in writing that the Complainant would like to withdraw the formal complaint or any allegations therein

The Respondent is no longer enrolled or employed by the recipient



A complaint will not be dismissed because a Complainant remains at or leaves the school.

Specific circumstances prevent the recipient from gathering evidence sufficient to reach a determination as to the formal complaint or allegations therein



## Grievance Process

### A recipients grievance process <u>MUST</u>:

**Treat Complainants** and Respondents equally



Require objective evaluation of relevant evidence



**Require Title IX** personnel not have bias and conflict of interest

Include a presumption that Respondent is not responsible until a determination is made



Describe range of possible disciplinary sanctions and remedies



State the standard of evidence

Include the permissible bases for appeal







### Include reasonably prompt time frames



Describe the range of supportive measures available



Not require or rely on privileged information, unless waived



# Notice of Allegations

## Called a "Notice of Investigation" at Saint Lawrence University

- Notice of the school's grievance process
- Sufficient details of the allegations, including:
  - Identities of the parties involved;
  - The conduct allegedly constituting sexual harassment;
  - The date and location of the alleged incident(s)
- Sufficient time period for the parties to prepare a response before interview
- Presumption of not responsible
- Determination of responsibility at the conclusion of the grievance process
- Allowance of an Advisor
- Right to inspect and review all evidence gathered during the investigation • Reference to any policy in the school's code of conduct which prohibits knowingly
- making false statements



# Title IX Investigation

A recipient must investigate a formal complaint.

- Burden of proof and gathering of evidence is on the school
- Medical and similar privileged records are not available unless the party (or parent/guardian) provides written consent for release
- Both Parties must be given the equal opportunity to present witnesses and evidence
- Neither party may be restricted in their ability to discuss the allegations or gather and present relevant evidence





# Title IX Investigation

St. Lawrence University Procedures Under the Nondiscrimination, **Discriminatory Harassment or Sexual Misconduct Policies** 

"The investigation will be fair and impartial and will usually involve interviews of witnesses and review of relevant documentation and other information. The Complainant and the Respondent will be given an equal opportunity to separately present information in the context of the investigation and may request the interview of specific witnesses. <u>The investigator(s) retain(s)</u> discretion to determine how to conduct the investigation and what information is necessary and relevant, subject to the direction of the Title IX Coordinator."



# Investigation of Formal Complaints

- Both parties have the right to an Advisor throughout the grievance process
- School <u>must</u> give written notice of any meeting in which the party is required to participate
- Parties and their Advisors <u>must</u> be given equal access to inspect and review all evidence gathered
- Parties <u>must</u> be given at least ten days to file a written response regarding the investigation evidence
- School may require the parties to submit any additional evidence prior to the finalization of the investigation report



# Investigation Reports

- equal access
- Investigator <u>must</u> complete a report that fairly summarizes relevant information at least ten days prior to a scheduled hearing, and; • Must provide copies to each party and their Advisors
- Investigator may include recommended findings or conclusion in the investigative report
  - Decision-Maker is under the independent obligation to objectively evaluate relevant evidence in making a determination

• Evidence provided to the parties <u>must</u> also be available at the hearing with each party having



# Title IX Investigation

St. Lawrence University Procedures Under the Nondiscrimination, **Discriminatory Harassment or Sexual Misconduct Policies** 

The investigator(s) need not include information in the investigative report that the investigator(s) determine(s) not relevant or otherwise excludable.



We will speak to best practice during our session on Investigation Reports.



# Title IX Hearings



• The Decision-Maker in a hearing cannot be the same person as the Title IX Coordinator or the Investigator

The "Decision-maker(s) must permit each party's advisor to ask the other party and any witnesses all relevant questions and follow-up questions including those challenging credibility..."



§106.45(b)(6)(i)



# Title IX Hearings

St. Lawrence University Procedures Under the Nondiscrimination, **Discriminatory Harassment or Sexual Misconduct Policies** 

"Absent extraordinary circumstances as determined by the Chair of the RB, no party may seek to introduce at the hearing any evidence not previously made available in accordance with the preceding sentence, other than the investigative report itself and any responses to the investigative report submitted by the parties as described above."



## Written Determination Regarding Responsibility

- Determination reached by applying the <u>preponderance of evidence</u> standard at Saint Lawrence University
- Written determination must include:
  - Identification of the allegations
  - Description of the procedural steps taken
  - Findings of fact supporting the determination
  - Conclusions regarding the application of the recipient's code of conduct to the facts
  - Statement of, and rationale for, the result as to each allegation, including:
    - A determination regarding responsibility
    - Any disciplinary sanctions the recipient imposes on the Respondent
    - Whether remedies designed to restore or preserve equal access to education program
  - Bases for appeal





## Written Determination Regarding Responsibility



The recipient must provide the written determination to parties simultaneously



**Determination** is final after appeal determination (if appeal was filed) or upon expiration of appeal window





### School is responsible for provision of remedies



# peals

- Must offer an appeal process with the following bases of appeal
  - Procedural irregularity
  - New evidence, not previously available, that could affect the outcome The Title IX Coordinator, Investigator or Decision-Maker had a conflict of
  - interest or bias
- Can provide additional bases, but must do so equally to both parties • Saint Lawrence University has the added appeal basis for inappropriate sanction
- Appeal Decision-Maker cannot have a conflict of interest and cannot be the Title IX Coordinator, Investigator, or Decision-Maker, must be trained
- Parties must be notified in writing of
  - Other party's decision to appeal
  - Decision rendered upon review of the appeal
- Parties must be offered opportunity to provide written argument



# Informal Resolution

- School may offer informal resolutions of alleged incidents

   Mediation, restorative justice, or other forms of alternative dispute resolution
- Does not require a full investigation or adjudication
- Must be voluntary, with the parties being fully informed of the process and options and the parties must consent in writing to the process
- Informal resolution cannot be offered or facilitated by a recipient in a case involving an employee's sexual harassment of a student





# Retaliation

"Retaliation prohibited. No recipient or other person may intimidate, threaten, coerce, or discriminate against any individual for the purpose of interfering with any right or privilege secured by title IX or this part, or because the individual has made a report or complaint, testified, assisted, or participated or refused to participate in any manner in an investigation, proceeding, or hearing under this part.



§ 106.71



# Establishing the Role of the Title IX Investigator



Planning a Prompt, Thorough, and Impartial Investigation

uesday.



# In This Session





FORMING AN INVESTIGATIVE TEAM

**REVIEWING KEY** DOCUMENTS

DRAFTING AN INVESTIGATIVE PLAN





SETTING THE SCENE FOR INVESTIGATIVE **INTERVIEWS** 

IX SOLUTIONS, LLC

TITLE

# Forming an Investigative Team





# Forming an Investigative Team

## Factors to Consider:

- •Experience with Title IX investigations, specific forms of sexual harassment, student or employee cases, etc.
- Availability to conduct an investigation
- •Conflicts of interest and/or actual and perceived biases



"The Complainant and Respondent will be provided with notice of the name of the appointed investigator(s) and an opportunity of not more than three days after the notice to raise an objection to the investigator(s) based on any alleged conflict of interest known to the party. If an objection is raised, the Title IX Coordinator will determine whether a conflict of interest in fact exists and necessitates the replacement of the investigator."







# Additional Factors to Consider

## **Gender Balance**

- interviews
- which they feel most comfortable
- rapport with interviewee

## Native Language of the Parties

- in the interviewee's language

• Investigators of different genders are present during Complainant, Respondent, and Witness

 Interviewees can converse with the gender with • Regardless, Investigators must work to develop

• Lead Investigator is a native speaker or very fluent

• If not possible, interviews may require a translator • The translator should be briefed on the Title IX process and relevant terms



# Team of Two Investigators



LEAD INVESTIGATOR

- Coordinates with the Title IX Coordinator and the Parties
- Leads investigative interviews
- Drafts the Investigative Report and prepares the **Investigation File**



## **CO-INVESTIGATOR**

 Takes notes during interviews, notes questions, and asks questions during the interview if prompted by the Lead Investigator



# Communicating With Your Co-Investigator

As a team, it is important to delegate tasks and play off one another's skills and experiences. At a minimum, discuss the following topics with your co-investigator:



- Who is the Lead Investigator?
- Who will take notes during interviews?
- Who will communicate with the Title IX Coordinator?
- Who will communicate with the Parties and witnesses? • Who will draft the Investigative Report?



# Reviewing Key Documents



IX SOLUTIONS, LLC TITLE

# Documents to Review



Saint Lawrence University's Combined Discrimination and Harassment Policy



Saint Lawrence University's Procedures Under the Nondiscrimination, Discriminatory Harassment or Sexual Misconduct Policies



Initial Report (if available)



Formal Complaint



Notice of Allegations (Notice of Investigation)



**Internal Templates** 



Policy outlines key definitions, investigation procedures, rights of the parties, and the institution's overall requirements under Title IX.

- Review the Policy and Procedures numerous times and at every stage of the investigation process
  - The Policy and Procedures <u>must be followed</u> throughout the investigation
- Review the Students' Bill of Rights
  - For example: "Describe the incident to as few institution representatives as practicable and not be required to unnecessarily repeat a description of the incident;"
- Direct Parties and Witnesses to the Policy and Procedures
- Direct questions or concerns about the Policy or Procedures to the Title IX Coordinator


## Incident Report and Formal Complaint

### **Incident Report**

- Submitted by Complainant or a third party
- May be anonymous
- Makes the institution aware of an alleged incident
- Does not initiate the Title IX grievance process

- Signed and submitted by the Complainant or Title IX Coordinator
- Alleges sexual harassment against a Respondent
- the allegation
- Required for the Title IX grievance process to begin

## **Formal Complaint**

• Requests the school investigate



# Sample Report







# Complainant





# Respondent



### Sample Formal Complaint

March 10, 2023

To the Sample University Title IX Coordinator,

On the night of March 3<sup>rd</sup>, a Friday, the Music Department held a celebratory dinner for all seniors who will be graduating this spring. The students, department faculty, and some program alumni were invited to attend the event which was held in the main banquet room in Briggs Hall. The event started at 7 PM. I was seated at a table with two Music Department faculty members, one of which was my professor Dr. Logan, and three other students, one of which was Jordan Reynolds. I thought the dinner was pleasant and overall, conversation seemed pretty normal. However, there was a cash bar provided, with wine and beer, and I saw Jordan Reynolds drinking quite a bit. I noticed Jordan getting louder and more talkative with each drink they had. I saw Jordan drink four beers, but I don't know if they had more than that because I was not around them until we were seated. I don't drink, so I didn't visit the bar.

When the event was over, Dr. Logan asked if she could have some help taking two boxes of table decorations back to the Music Department administrative office also in Briggs Hall. I wanted to be helpful, so I volunteered to take a box back. Jordan immediately jumped in saying they would join me. I was somewhat annoyed because they were clearly intoxicated and had been looking at me strangely all night.

Dr. Logan informed me that the main office was unlocked and that we could place the boxes behind the main reception desk. Dr. Logan said she would lock up later when she gathered her personal belongings from her office. Jordan and I walked down the hall to the Music Department office where it was extremely dark. We put the boxes behind the reception desk as Dr. Logan instructed us to do. I felt weird about being in there with them, so I immediately made my way to the door so I could go to my car and go home. Jordan ran to the door and pushed it closed, pinning me between themself and the door. I was terrified. Jordan told me we should "take advantage of the privacy" and started telling me how attracted they are to me. I froze and couldn't say anything or even more. Jordan forcefully began kissing my neck and had my arms held down to my side. Jordan started pulling my dress up and put their hand inside my underwear. I started to squirm around and felt myself crying. Jordan said something like, "You'll enjoy it if you just let it happen," and told me we should keep going. As they started to unbuckle their belt, I had enough space to push them away and ran out the door as fast as I could.

As I was running down the hall, I passed Dr. Logan, who I think saw me crying. I couldn't stop because I was afraid Jordan would follow me into the parking lot. I missed classes on Monday because I didn't want to risk bumping into Jordan on campus. One of the classes I missed was Dr. Logan's capstone class, which I never skip. I emailed her to tell her I was sick, but she asked if my absence had anything to do with what she saw Friday night. I didn't know what to do, so I just broke down and told her everything.

I would like to file a formal complaint against Jordan Reynolds. I feel unsafe and scared.

Signed

Alex Baker

### Sample Formal Complaint



## Notice of Allegations

- Prepared by the Title IX Coordinator and sent to the Complainant and Respondent at the start of the investigation
- Contains significant detail about the alleged incident, including the identities of the involved parties, conduct allegedly constituting sexual harassment, and the date and location of the reported incident
- Ideally includes the definitions of the alleged policy violations





March 13, 2023

Jordan Reynolds

Sent electronically to jreynolds@sampleu.edu

### PERSONAL AND CONFIDENTIAL

Regarding Case Number: 2023-Q1-0120

Dear Jordan:

The Sample University ("University") Title IX Office has received a Formal Complaint from Alex Baker ("Complainant") alleging that you ("Respondent") have engaged in conduct that may be a violation of Sample University policy.

Complainant alleges the following:

On March 3, 2023 at approximately 7:00 PM, Respondent attended an event honoring the Music Department graduating senior students. Following the event, in the Music Department administrative office, located in Briggs hall on the campus of Sample University:

- Respondent kissed Complainant without consent;
- Respondent placed their hand up Complainant's dress and inside of their underwear without consent

This letter serves as formal notice that the Title IX Office will be conducting a prompt, thorough, and impartial investigation of these allegations in accordance with the procedures detailed in the Sample University Sexual Harassment Policy, SU Policy 237.

You are alleged to have engaged in Sexual Harassment as defined in the Sample University Sexual Harassment Policy, specifically:

237(4)(iii) "Sexual assault"- includes any sexual act directed against another person, forcibly and/or against that person's will; or not forcibly or against the person's will where the victim is incapable of giving affirmative consent.

(b) Fondling: The touching of the private body parts (including genitalia, anus, groin, breast, inner thigh or buttocks) of another person for the purpose of sexual gratification, without the consent of the victim, including instances where the victim is incapable of giving consent because of his/her age or because of his/her temporary or permanent mental incapacity.

237(4)(ii) "Sexual harassment"- means conduct on the basis of sex that satisfies one or more of the following:

# Sample Notice of Allegations



Sample Notice of Allegations

- (a) An employee of the University conditioning the provision of an aid, benefit, or service of the University on an individual's participation in unwelcome sexual conduct (commonly referred to as a "quid pro quo");
- (b) Unwelcome conduct determined by a reasonable person to be so severe, pervasive, and objectively offensive that is effectively denies a person equal access to the University's education program or activity (commonly referred to as a sexually or gender-based "hostile environment").

Respondent is considered "not responsible" for violating University policy unless and until the University determines at the conclusion of the grievance process, by a preponderance of the evidence, that the Respondent is responsible for the conduct. The burden is on the University to gather evidence, investigate the allegations, summarize all relevant evidence in an investigation report, conduct a live hearing for the cross-examination of the parties and reach a final determination for all matters alleged.

You may have an advisor of your choice assist or represent you in this process....



Why is the Notice of Allegations important? for an investigation.

- Outlines details from the alleged incident to be verified during the investigation
- Contains names of potential witnesses and/or sources of evidence to be collected
- Presents the timeline of the incident and reporting process
- Helps investigators focus on the key questions that are to be addressed during the Title IX Grievance Process

# If written correctly, it can lay the foundation



## Internal Templates

Your institution may provide templates for you to use during the investigation process. Templates may include:

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Invitation	to
Interviev	V

Interview Preamble

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Advisor Agreement





Notice of Investigative Report

### Investigative Report Format



## Drafting an Investigative Plan



IX SOLUTIONS, LLC TITLE

## Getting Started

Before drafting your plan, confirm that you have completed the following steps:

- Formed your investigative team
- Reviewed key documents, including the Combined Discrimination and Harassment Policy, Procedures Under the Nondiscrimination, Discriminatory Harassment or Sexual Misconduct Policies Notice of Allegations, and the Formal Complaint
- Conducted an assessment for potential conflicts of interest or biases
- Preserved any potential evidence
- Communicated with the Title IX Coordinator about the case



## Key Questions to Keep in Mind

(?) What is the alleged incident and did it occur?

(?) Is the alleged incident a policy violation?

As investigators, these questions help us:

- Understand the scope of the investigation and what is "relevant" and "directly related"
- Recognize key words from policy violations to address during the investigation
- Focus the investigation planning, interview questions, interview summaries & investigative report





# Drafting the Investigation Plan

- 1 Names of the Investigators
- 2 Names of the involved parties
- Summary of allegations
- Definitions of alleged policy violations (4)
- Witness list
- Order of interviews for parties and witnesses
- Evidence list
- Operation 1 Preliminary investigation timeline

the investigation! Be flexible!

At a minimum, the Investigation Plan includes:

Investigation plans may change and evolve throughout



## Drafting the Investigation Plan



### Start with any information you already know.

## Input information from the Notice of Allegations (Notice of Investigation), Formal Complaint, and Report!







### 1) Names of Investigators

### Include any known information, such as:

- Full name
- Title
- Email address
- Phone number
- Designation of Lead Investigator
- Known scheduling conflicts (vacations, conferences, etc.)



# **2** Names of the Parties

### Include any known information, such as:

- Full name - Age, Grade/Year
- Contact information
- Parent and/or guardian name(s)
- Parent and/or guardian contact information
- Status at institution

- Native language
- Other special considerations or (accommodations needed
- Name of Advisor (if known), relationship to Advisor (friend, mother, attorney, etc.)



# **5**) Summary of Allegations

Include information from the Notice of Allegations, Formal Complaint, and Report, such as:

- Summary of the incident
- Date of the incident
- Location of the incident
- Encounters between the parties before and/or after the incident
- Other available information





### Include verbatim definitions:

- Ideally provided in the Notice of Allegations
  - If not provided in the Notice of Allegations, consult with the Title IX Coordinator about potential policy violations
- Analyze the language of the policy violation
- Recognize if more than one policy violation is listed A thorough understanding of the policy violation will assist you in preparing interview questions.



## Analyzing Potential Policy Violations

Forcible Fondling: The touching of the private body parts of another person (buttocks, groin, breasts), for the purpose of sexual gratification, forcibly, and/or against that person's will (non-consensually), or not forcibly or against the person's will in instances in which the victim is incapable of giving consent because of age or because of temporary or permanent mental or physical incapacity.

Unwelcome conduct determined by a reasonable person to be so severe, pervasive, and objectively offensive that it effectively denies a person equal <u>access</u> to the district's education program or activity.







### Include any known information, such as:

- Full name
- Contact information
- Status at institution
- Age, Grade/Year
- Relationship with Complainant or Respondent
- When and how they were identified as a witness



# nt



# **6** Order of Interviews

### Order investigative interviews logically

- Typically, Complainant is interviewed first
- Then, Respondent and witness interviews follow

Be strategic planning interviews, particularly with Respondent and witnesses

- Scheduling conflicts, delays, or a refusal by the witness to participate may impact your ideal order of interviews
- Witnesses may be added throughout the investigation



# 7 Evidence List

### Identify known and potential sources of evidence, such as:

- Communication between Complainant and Respondent
- Digital evidence and social media posts/messages
- Surveillance footage, key card logs, etc.

Document which evidence has already been obtained or provided, noting who provided the evidence

Outline how other sources of evidence will be obtained (i.e., asking parties for evidence, coordinating with campus police/campus security, etc.)



### **Timeline of Investigation** 8)

### Consider the duration of each stage of the investigation:

- Confirm the investigation's start date
- Set investigation milestones
  - Can be helpful to work backwards from the goal end date of the investigation
- Many timeframes are outside of the investigator's control
- Check policy to determine timeframes for:
- Number of days required between noticing Parties of an interview and conducting the interview - Amount of time allotted for Parties to review and respond to preliminary Investigative Report
- You may have additional responsibilities to juggle while investigating • Consider potential roadblocks (school breaks, Party/Advisor conflicts, personal conflicts, etc.)



## Drafting an Investigation Plan



### Remain flexible and focused.

Even the most efficient investigations can be time-consuming.





# Practice Drafting an Investigation Plan!

Review the Sample Report, Formal Complaint, and Notice of Allegations.

Input the appropriate information into the downloadable Investigation Plan sample.



# Setting the Scene for Investigative Interviews





## Key Considerations

As you prepare to interview Parties and witnesses, keep in mind the following:

- Title IX is an administrative, not judicial, process
- Investigators must remain neutral
  - Neutral does not mean you cannot have empathy
- Challenging process for all individuals involved can be emotional and time-consuming
- <u>Consistent Communication</u> can alleviate challenges Build in moments for your own self-care and reflection



### Structure the Environment

• The interview space itself is often overlooked! Locate a space on campus with several elements in mind, including:













- Discrete area of campus with minimal foot traffic and exposure
- Off the "main path" in the building
- No large windows
- Thick walls to muffle sound





- Access to phone
- Mindful of exits
- Plan for various types of evacuation or lockdown according to school policy

Proximity to assistance, if needed





- Soft-colored or muted-toned walls, carpeting, and furniture
- Couch or comfortable chair and multiple seating options
- Recording device should be out of view or discrete
- Investigator should be able to maneuver freely in response to the Complainant or Respondent
- Close to a bathroom
- Provide water, tissues, etc.





- Imaginary barriers
- Chair location
- Eye level
- Line of sight

### Positioning of multiple individuals (parents/guardians, Advisor, etc.)



### Virtual Investigative Interviews

It is much harder to control the setting with virtual interviews

- Tell the party/witness exactly how to join the meeting Check parties' access to technology
  - Troubleshoot technology issues
- Advise the appropriate setting for the interview (if possible) Private space, comfortable seating, etc.
- Advise what they should bring such as tissues, water, etc.
- Control your own setting
  - Maintain successful eye-contact, appropriate lighting, privacy, etc.



## Notice of Interviews

### After planning the investigation, you know:

- Most of whom needs to be interviewed
- What specific allegations you are investigating/policies are implicated

Every party must be sent a Notice of Interview with the following information:

- Date, time, location, expected attendees, and purpose of the interview
- Reminder regarding role of the Advisor
- Confirm with Title IX Coordinator
- How to prepare
- Time commitment
- Location
- Words of support
  - Same to both parties





### Scheduling Interviews

Interview the Complainant before Respondent and witnesses Typically one to two interviews per person, but could be more

Allow at least one hour for each interview Be patient and flexible in scheduling, but do not unreasonably delay process


### Delays for Good Cause

"...a process that allows for the temporary delay of the grievance process or the limited extension of time frames for good cause with written notice to the Complainant and the Respondent of the delay or extension and the reasons for the action. Good cause may include considerations such as the absence of a party, a party's advisor, or a witness; concurrent law enforcement activity; or the need for language assistance or accommodation of disabilities;"

### Are the following delays for good cause?

A Party's attorney Advisor is booked for the next two months The Respondent is leaving the country for a semesterlong study abroad experience



### 34 CFR §106.45(b)(1)(v)

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The Title IX Investigator has been waiting six weeks for security footage to be provided by Campus Police Guidelines for Title IX Investigation Questions



# In This Session





PREPARING THE INTERVIEW PLAYBOOK CRAFTING SOUND TITLE IX INTERVIEW QUESTIONS



### UNDERSTANDING EMOTIONS OF THE PARTIES



### Preparing the Interview Playbook



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### Let's unlearn the word script.





- A script may seem rigid and inflexible.
- It doesn't allow us to take new turns if information pulls us in a new direction.



- Instead, let's think of a coach's playbook.
- A playbook consists of various options, plans, and contingencies should we need to mix things up midgame.
- It allows us to react, adapt, and reassess frequently.











Then pare the information collected down by fairly summarizing relevant evidence to this:









### Let's establish a gameplan....

### But how?



### Gameplan for Each Interview

Just as a coach creates a gameplan for each opponent faced, you'll create a gameplan for each Party or witness interviewed.



Brainstorm the variables you will need to consider as you create a list of questions for each Party's or witness' interview.



### Anticipating the Obstacles

Every interview will need to be tailored to the person we're speaking with. Knowing the potential for variation, it is likely we'll encounter obstacles. Let's think of how we might reduce challenges faced by coming up with a plan.



Using the variables you thought of, how might you prepare in advance for potential obstacles?



### Making In-Interview Adjustments

As much as we may prepare, we must also know that even the most solid gameplan should be thrown out the window if it isn't working.



How can you call an audible a while you are actively conducting the interview?



# Ordering Your Questions

### **Chronology-based Interview**

- Conducted in the order of events
- May start with the first relevant interaction between the Parties
- Can allow for easy organization of the investigative report
- Allows Parties to recall events in a meaningful order
- Has a clear stopping-point
- May be helpful for incidents with only one allegation or type of policy violation (For example- an alleged sexual assault taking place in the duration of one-evening)

September 14, 2022- 5 pm Parties met at Rec Center spin class



September 19, 2022- 7 pm Parties went on date to football game

September 19, 2022- 11 pm Parties went

to Alpha Gamma Phi fraternity party at on-campus house September 20, 2022- 1 am Complainant says he does not recall anything past this point



# Ordering Your Questions



### **Topic-based Interview**

- Conducted according to themes or topics
  - (allegations, locations, Parties, etc.)
- May jump from date to date
- Can allow for organization of the investigative report according to each allegation
- May help Parties think through each separate allegation
- May be helpful for incidents with multiple allegations over a long period of time (For example- Quid Pro Quo harassment with an allegations of stalking in multiple locations) or incidents with multiple Complainants and/or Respondents (For example- Walking through allegations by each involved person)



# Quick Tips

- More information is always better
  - It is easier to pare down than to move forward with incomplete information
- Let your future investigative report be your guide
  - Think through the sections you need to complete and ensure you will have the information needed to do so
  - A thorough investigation means easier report writing
- Measure twice, cut once (prepare and be twice as thorough to reduce number of interviews)





# Crafting Sound Title IX Interview Questions





### Seek the most complete answers to these questions:





# Is why important?



### How can we uncover if the alleged conduct occurred or did not occur?



What questions will get the most complete set of facts to the Decision-Maker so they might make a determination regarding responsibility?

Who has this information?



### The Goal of Questioning

Questions should be at least directly related, and ideally relevant.







### Directly Related vs. Relevant

### Neither term is explicitly defined in the Title IX Regulations.

### **Directly Related**

Evidence that is connected to the complaint but **does not** tend to prove or tend to disprove the complaint or allegations.

Example: A receipt from a movie the Complainant and Respondent attended on the night of an alleged sexual assault. Evidence that is connected to the complaint or allegations that would make a disputed fact more or less probable.

Example: A receipt from a bar the parties attended after the movie showing the Complainant consumed seven mixed alcoholic drinks.

Not directly related or relevant: Learning the Complainant purchased popcorn, while the Respondent opted for candy.

### Relevant



### What is <u>Never Relevant</u> Under Title IX?

As outlined in the Title IX Regulations, the following evidence is NEVER relevant:

- "Evidence about a Complainant's prior sexual behavior, except when:
  - Questions and evidence are offered to prove someone other than Respondent committed alleged conduct;" or

CAN WE GO DOWN THIS PATH?

"Riley has dated, and slept with like half of the ultimate frisbee team. The whole campus knows. They'll all tell you Riley is a slut."





### What is Never Relevant Under Title IX?

As outlined in the Title IX Regulations, the following evidence is NEVER relevant:

- "Evidence about a Complainant's prior sexual behavior, except when: Questions and evidence concerning specific incidents of the Complainant's prior sexual behavior with respect to the Respondent are offered to prove consent."
- CAN WE GO DOWN THIS PATH?

"We have a safe word during sex. I have an entire email thread about it. We agreed that if we weren't comfortable with something, we would say the word. They never said the word that night and they have every single time we've engaged in something they're not comfortable with. How else would I know that wasn't ok?"

Note: The same rules do not apply to the sexual predisposition or history of the Respondent





### What is <u>Never Relevant</u> Under Title IX?

Additionally, "a school's grievance process must not use, rely on, or seek disclosure of information protected under a legally recognized privilege, unless the person holding such privilege has waived the privilege."

**EXAMPLES**:

- Medical records
- Academic records protected under FERPA
- Conversations with privileged individuals such as counselors or clergy





### Guidelines for Good Questions

# Openended

# Nonleading

# Singular

Prompt the Party to share more broadly.

Do not guide the Parties to the answer you want to hear.

Avoid complicated, multi-part questions.

### Clear

### Sensitive

Ensure questions use the most clear, concise language aimed at arriving at the information needed.

Consider emotions that may be evoked by asking certain questions. Practice empathy.

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# Openended

Yes/No questions

**Prompt the Party** to share more broadly.

Tell me more about... 

# Walk me through your day... Start from the beginning...

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# Nonleading

That must have made you × pretty mad, right? How did that make you feel?

Do not guide the Parties to the answer you want to hear.

Bow drunk was she? her behavior?

- What did you observe about



# Singular

Avoid complicated, multi-part questions.

How did that make you feel...and what impact did it have on your academics, your participation in band, and your friendships?

How did that make you feel? What impact did it have on your academics? the band?

How did it impact your participation in

How did it show up in your friendships?



# Clear

# Personal narrativesComplex legal jargon

Ensure questions use the most clear, concise language aimed at arriving at the information needed.



# Sudging questions Trick questions

Consider emotions that may be evoked by asking certain questions. Practice empathy.



## Understanding Emotions of the Parties



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# What is Trauma?

### Definition of Trauma

- Subjective
- Real or perceived threat Manifests differently in each person

### Consider Each Party's Experiences

- One or both Parties have likely already experienced trauma, either:
  - Prior to the incident (childhood experiences, family history, collective memory, etc.)
  - During the incident
  - As a result of being accused of the alleged incident • Through a combination of these experiences
- One or both Parties may be currently experiencing trauma during the Title IX grievance process



# Neurobiology of Trauma

### BRAIN STEM ("REPTILIAN BRAIN")

Involuntary survival processes (heartbeat, breathing, etc.)

### LIMBIC SYSTEM ("EMOTIONAL BRAIN")

- Regulates the body's stress response
- Plays an important role in memory and learning

### FRONTAL LOBES ("EXECUTIVE BRAIN")

- Responsible for cognitive skills including ability to rationalize, plan, selfmonitor, and control one's responses
- Important for voluntary movement





# Neurobiology of Trauma

### LIMBIC SYSTEM RESPONSE

- Amygdala ("fear center") is activated
  - All resources are re-directed toward survival

### **DISCONNECTION OF FRONTAL LOBES**

- Executive functioning goes "offline"
- Interferes with cognition, voluntary muscle movement, and ability to process the experience later on
  - This is functional and protective





### Human Stress Response







### FAWN



### What does this mean for Title IX Processes?

- Fragmented, incomplete memories are common
- Emotional dysregulation is expected
  - Can appear in a variety of ways: inappropriate affect (laughter), extreme anxiety, numbing/disconnection
- The fawn or freeze responses may appear to be consent
- Discussing the event is retraumatizing Try to limit the number of interviews, questions, etc.




### Let's talk about trauma-informed care...



## Foundations of a Trauma-Informed Approach

### ACTIVE VALIDATION LISTENING

### EMPATHY







- The ability to understand and share the feelings of another
   Doesn't mean that you fully "get it" -
  - Doesn't mean that you fully "get it" because you don't
  - You can try to put yourself in your party's shoes
- Not the same as sympathy!
   Sympathy is rarely helpful in these
  - Sympathy i situations
  - Most trauma survivors report that sympathy exacerbates feelings of shame/embarrassment



### Communicating Empathy

"I can see how frustrating this is for you to talk about."

"That sounds incredibly scary."

"There are resources here on campus to support you through this."





## Validation

worthwhile.

### DO

Share your own similar reactions, if you have them:

"I would feel really angry too."

"It makes sense that you would feel that way."

### Recognition or affirmation that a person or their feelings, opinions, and experiences are real or

### DON'T

### Tell someone how they should feel:

"You shouldn't let this bother you so much."

Question their responses:

"Are you sure that is what happened?"

Validation ≠ Agreement



# Active Listening

1. Ensures that you understand what the other person is saying accurately 2. Communicates to the other person that you are listening

### **Strategies for Active Listening**

- Avoid distractions
- Cell phones, emails, knocks on the door Use frequent brief paraphrases of what you heard
- Use nonverbal cues
- Nodding, smiling or frowning, leaning forward • Remain neutral and nonjudgmental
- Use phrases to communicate your desire to understand:
  - "Did I understand that correctly?"
  - "I want to make sure I am hearing you."
- Ask open-ended questions: • "Can you tell me more about..."

A communication technique that serves the following purposes:



## Additional Strategies



### Focus on each party and their needs

- Refrain from sharing own stories & experiences
- Create an open space for them to talk (no judgement)
- Aim to understand each Party's perspective



### Keep a healthy emotional distance

- Self-care is crucial
- Boundaries are okay (and even healing!)
- Direct each Party to campus resources that can provide support





### De-Escalation

### Confrontation is possible

- Title IX processes may be intense, and emotions may run high
- Confrontation may occur between you and either Party or their Advisor

### Strategies for de-escalation

- Keep personal emotions in check
- Create physical space
- Allow for silence and patience for decisions
- Practice validation, active listening and empathy



### s may run high er Party or their Advisor



## Empowerment

### Empowerment = Voice and Choice

What could empowerment look like for each Party?

How can you, as an administrator in the Title IX process, identify resources to help empower a Party?

• You need to be neutral and objective, but you can refer each Party to other sources of support or advocacy

What may each Party consider to be possible obstacles to empowerment?

How may you address them?



## Tools for Empowering a Party

Ask the Party:
How are you feeling?
Do you feel safe?
How can I help you feel safer?
What do you need right now?
What do you need throughout the duration of the Title IX process?
How do you feel about participating in the Title IX process?
What steps of the Title IX process concern you?



Remember the foundations of empathy, validation, and listening. How can you best support each Party and address their needs?



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Conducting Title IX Interviews Part One





# IN THIS CHAPTER







PREPARING A PREAMBLE

RECORDING **INTERVIEWS** 

**BUILDING RAPPORT** AND TRUST





### QUESTIONING THE PARTIES



# Preparing a Preamble





## What is a Preamble?

- Read by Investigator at the beginning of the interview
  - State date, time, purpose of the interview, location, persons present and verbal consent of all persons participating
  - Ask each person to state their name for later voice identification during transcription
  - Time and date should be read onto the recording at the end of the recorded interview





## What is a Preamble?

- Provides Consistency throughout interviews
- Ensures consent, policy violations in question, relevant sections of the policy in question are on the record
- Helps if the Investigator is called as a witness during the hearing or litigation
- Assists in putting the party or witness at ease they become used to Investigator's voice, presence, etc.





## Other Elements to Include

- Explain investigative process (refer to policy) and roles and names of Title IX personnel (Coordinator, Investigator(s), Decision-Maker, etc.)
- Cover rights under Title IX and policy
- Inform party of their opportunity to share what actually happened
- Remind party of Advisor's role
- Provide clarification of policy, procedure, and timeline
- Establish meeting decorum (breaks, use of phone, etc.)
- Share Investigator's comfort with difficult topics



# Sample Preamble





# Recording Interviews





## Recording Best Practices

- The Investigator may only record interviews. Best practices include:
  - Obtain consent from the interviewed party
  - Use HD recording application on a phone for the least intimidating in-person option
  - Have the interview transcribed
  - Share transcript and recording of interview with the Parties and Advisors
  - Include transcription and audio recording in the final investigation report and/or file





## Obtaining Consent





- Review state and local law, as well as school policy
- New York is a one party consent state
- Prepare for what you will do if a Party does not give consent to record



## Transcription

Transcripts will provide quotes and narratives for investigative report

- Provides a complete word-for-word record of the investigative interviews
  - Does not contain paraphrasing of questions or responses
  - May contain grammatical or syntax errors depending on speech of parties
- Should be reviewed and approved by parties for accuracy before including in the investigation report

Transcription by a service vs. self-transcription









# Building Rapport and Trust





# Starting the Interview

- Visualize conducting a successful interview before walking into the room
- Consider how the interviewee perceives the Investigator
- Make the interviewee feel comfortable
- DO NO HARM
- Explain the investigative process at the beginning of the interview
- Use non-threatening questions help to put the interviewee at ease



# Important Reminders

- This is an interview not an interrogation!
- Respondents should be treated with the same respect as the Complainant
- School must presume that Respondent is <u>not</u> responsible for the alleged conduct unless and <u>until a determination of responsibility for a</u> violation of the sexual misconduct policy is made at the conclusion of the grievance process • This should be a guiding principle throughout the interview process (and beyond)
- Good cop/bad cop <u>does not work</u>



## Goop/bad cop does not work...with a small caveat.



### In 2016, a U.S. Government task force called the High-Value Detainee Interrogation Group (HIG) to research best practices.

### Here is their list:

- The interrogation is a team effort.
- The interrogation team prepares for an interrogation by systematically organizing, and making visually available, facts, intelligence, and inferences regarding the detainee and his or her needs and motivations.
- The interrogation team uses models to build and gauge rapport.

- The interrogation team employs strategies to encourage conversation and to target specific objectives.
- The interrogation team uses evidence strategically.
- The interrogation team primarily relies on verbal cues for deception detection.
- The interrogation team concludes each interrogation session with an intentional, planned strategy.

We are NOT interrogators, but there is much to learn from this list.

- https://www.fbi.gov/file-repository/hig-report-august-2016.pdf/view



# Questioning the Parties



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# Foundations of Interviewing

Seeking the Narrative

Controlling the Interview Flow

Asking Clarifying Questions

Providing Rationale for Questions

Gathering Information to Support Answers





## Seeking the Narrative

Your first broad question

"Tell me what happened on the night of August 15, 2022." "Start at the beginning and tell me what's been going on."

- This may elicit a long-form response
  - Listen carefully to determine which clarifying questions you would like to ask
  - Allow the party to speak, uninterrupted
  - The party may go through a range of emotions
- Allow yourself a way to bring the conversation back





## Controlling the Interview Flow

We discussed chronological vs. topic-based interviews, but you'll also want to think about:

- Pacing of questions
- Escalation of questions
- Length of interview
- Managing emotions
- Taking breaks or resetting the tone



- Ask for specificity
  - Encourage Parties to be as descriptive as possible.
    - Sense questions (see, smell, hear, taste, touch)
    - Feelings and emotions experienced
    - Full names of individuals mentioned, contact information, relationships
    - Locations, times, dates
    - Quantities of substances consumed
- When in doubt, use, "Tell me more about that..." Allows the Party to dig deeper and recall on their own
- Now is not the time to be shy
  - Explicit details must be shared in many instances





### Example

### "We started the night at a bar downtown. I can't remember which one. And he started buying me drinks. I got really drunk."



### Example

"We started the night at a bar downtown. I can't remember which one. And he started buying me drinks. I got really drunk."

What time did you arrive at the bar? How did you get there? Can you describe the area? Had you been to this bar before? What did the inside of the bar look like? What types of drinks did he purchase for you? How many total drinks did you consume? Did you observe him drinking any alcoholic drinks?

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## Example

### "When I woke up, he was doing stuff to me. I didn't want that to happen, and I never said it was ok. I barely even know him."



### Example

"When I woke up, he was doing stuff to me. I didn't want that to happen, and I never said it was ok. I barely even know him."

I know this may be difficult or uncomfortable, but I need to understand the specifics of what he was doing to you. This will help me when I'm writing the report and we are providing your narrative of the events. You can use the terms you feel comfortable using. Can you tell me what he was doing?



## Example

### "He was having sex with me."




# Ask Clarifying Questions

## Example

"He was having sex with me."

Sometimes sex has different definitions to different people. I just want to be sure I am understanding your definition of sex. Can you tell me exactly what acts he was engaging in?





# Ask Clarifying Questions

## Example

"Yes. First, he fingered me and then started going down on me. Then he penetrated me vaginally with his penis. I told him no, but he just kept going until he got off. I didn't want any of that. I never even wanted to kiss him."



# Providing Rationale for Questions

- Some questions may sound as though they are victim-blaming or shaming without an explanation Help the Party understand why you are seeking this information
- "Why" questions are seen as taboo, but there are times we may need to ask them Explain the need to ask "why" questions







# **Providing Rationale for Questions**

Instead of:

What were you wearing that night?

Which may be met with:

"Are you saying I deserved this because I was in a little dress? That's exactly what my friends said. I knew I shouldn't have worn that."

### Try:

The security system in Oakley Hall recorded a large group returning to the residence hall that night at 1:30 AM. The footage is a little grainy. Could you give me a description of what you were wearing so I can better identify you on the video? Could you describe what Tristan was wearing as well?

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# Example

# Providing Rationale for Questions

Instead of:

Why did you go into her room?

Which may be met with:

"See, I knew you would think I was stupid for going in there alone. I guess I just wasn't thinking."

Try:

What was your mindset when she invited you into her room? Walk me through what you were thinking and feeling so I can understand your decision to accept her invitation.

# Example



- Attempt to go one layer deeper
- Seek information that will support or refute certain elements of the allegations



Consent



Incapacitation (Due to alcohol or other substances)





Elements of the potential policy violation



**Establishing Consent:** 

(To Respondent) What verbal or non-verbal cues did he give you to indicate he wanted to have sex?

"I don't know. He didn't say anything when I moved on top of him, so I figured he wanted it. He would have said no or moved away otherwise."

(To Complainant) What was your reaction when you woke up and discovered him on top of you?

"I completely froze. I tried to speak, but I couldn't. I wanted to push him off of me, but it is like my body wasn't listening to my brain. I think I was in shock. I didn't do anything."

# Example



### Intoxication/Incapacitation:

(To Respondent) Can you tell me about her mental and physical faculties that led you to believe she was not incapacitated?

"She seemed completely normal. On the bus back from the event, she had a long conversation with my buddy Jace. She got off the bus without any help and was giving everyone hugs before we got in my car to go to the dorm. She sang to the radio and made TikToks the whole way home."

# Example





# Example

### Elements of a Policy Violation:

Policy Language Stalking: Engaging in a course of conduct directed at a specific person that would cause a reasonable person to (1) fear for the person's safety or the safety of others; or (2) suffer substantial emotional distress.

Can you tell me the number of times the Respondent came to your campus office uninvited during the month of March?

"She came to my office about three times a day, every single day. I didn't even know she knew where I worked. My supervisor finally told her to stop because she was starting to become a disruption."

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## Example

Can you tell me the frequency and content of the text messages sent by the Respondent during that same week?

"I think I counted over 450 text messages from her. They came at all hours of the day, asking to meet up for sex and saying she would make sure my girlfriend was out of the picture. I eventually had to block her."

Policy Language Stalking: Engaging in a course of conduct directed at a specific person that would cause a reasonable person to (1) fear for the person's safety or the safety of others; or (2) suffer substantial emotional distress.





## Example

How did the office visits and text messages make you feel?

"It got to the point where I was scared to go to work. I didn't know if she'd corner me in the hall or what. I stopped sleeping at night because I figured her next step might be finding out where I lived. I was also afraid for my girlfriend. What did she mean by 'making sure she was out of the picture?' I was terrified she was going to hurt her. All of it is really unsettling and I can't go about my normal day without the worry that she'll be there."

### Policy Language

Stalking: Engaging in a course of conduct directed at a specific person that would cause a reasonable person to (1) fear for the person's safety or the safety of others; or (2) suffer substantial emotional distress.







- As an Investigator, it is your job to maintain authority in the room
- The role of the Advisor is for emotional support and private consultation
- Do not allow the Advisor to speak on behalf of the Party as this is the Party's interview, and you need to hear their story from them





# Closing



Thank Party for their participation and willingness to speak openly regarding the allegations



Ensure Parties have asked any questions they may have



Provide timeline or next steps, as well as contact information



Close any loops, so the party has a clear understanding of what is to come and what options are available to them at this point in the process



# Circling Back

- Do not be afraid to re-interview a party or witness if you require more information
- Make your contact information available to interviewees
- After completing your first round of interviews, you may become aware of new witnesses
- Promptly contact and schedule interviews with those witnesses



# Investigative Report Writing



# In This Session







ELEMENTS OF THE INVESTIGATION REPORT SUMMARIZING INTERVIEWS SUMMARIZING EVIDENCE



REVIEWING THE REPORT





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sure possible joinno its bred. Smiling re she favourite tolerted reasonable mrs only who.

n how enjoyed greater she. Bore tall nay many

An separate contempt age she norland letters equally d him hill. No father living really

/ incommode. Next half add call luded too behaviour him she. Of



# Report Writing Preparation

- work
- Preparation can be your safety net
- As you're interviewing: Interview back and forth
  - Write up each interview or transcribe
  - immediately following or as soon as possible • Write in large blocks of time
- You may see questions you forgot to ask or points that need clarification - go back and ask

• This may be the area where you feel exposed Parties will have the chance to observe your



# Investigation Report Requirements

At the conclusion of the investigation, the investigator will prepare a written report which will:

- Identify the allegations
- Identify relevant policies, guidelines, and other standards
- Explain the procedural steps taken between receipt of the formal complaint and the conclusion of the investigation, including all notifications to the Parties, interviews with the Parties, interviews with other Witnesses, dates of all interviews, any site visits, and the methods used to gather evidence
- Fairly summarize relevant evidence



**Allegations Investigated** 

Allegations, if proved, that meet the definition of Sexual Misconduct Should be roughly identified in the Formal Complaint

Alleged form(s) of sexual misconduct

 Sexual Harassment, Dating Violence, Domestic Violence, Sexual Assault, Stalking

• Copy full definitions from policy

 Many forms of prohibited conduct are also dependent upon factors such as consent, length or type of relationship between the Parties, number of alleged incidents, etc.



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Allegations Investigated

Allegations, if proved, that <u>DO NOT</u> meet the definition of Sexual Misconduct

- Other policies implicated?
- Harassment not based on sex or gender
- Sexual misconduct that does not fall under Title IX's scope, but may need to be addressed under another policy





## **Relevant Policies, Procedures, Guidelines and Standards**



# Sexual Misconduct Policy







# Additional Relevant Institutional Policies



Procedural Steps Taken Between Receipt of Formal Complaint and Conclusion of Investigation

### Timeline

- The importance of documentation during the interviewing process presents here
- Investigator should utilize communication logs, activity logs, or other templates that document your information-gathering timeline
- The following should be provided:
  - Dates of notices
  - Interview dates
  - Date of provision of investigation file
  - Dates of responses to investigation file, etc.



Procedural Steps Taken Between Receipt of Formal Complaint and Conclusion of Investigation

- Thoroughness is key
- Document if a Party or Witness does not respond or declines to participate in the investigation
- Document communication with other departments or off-campus sources (i.e., local police)
- Document supportive measures in place during the investigation (Work with Title IX Coordinator to obtain this information)







Summary of Relevant Evidence

The "meat" of the Investigation Report which should include:

- Summaries of interviews with Complainant, Respondent, and witnesses
- Summaries of evidence, with exhibits attached • Reference the evidence log and appendix which should contain relevant information collected, including any evidence obtained or submitted as part of the investigation, electronic records, written statements, photographs, or other documentation







# **A REMINDER**

The written report shall <u>not</u> make findings of facts or conclusions regarding the application of facts to this policy.

This is the responsibility of the Decision-Maker.





# A presentation of facts and analysis of consistencies and inconsistencies in the information collected

\*Optional to Include





# Summarizing Interviews





# Summarizing Interviews

interviews.

- Key questions for the Title IX grievance process:
  - violation?
  - Did the alleged incident occur? • Is the alleged incident a policy

## Stay FOCUSED when summarizing





Note time, date, location of interview, and if an Advisor was present

- Explain the interviewee's relation to the case
  - Complainant, Respondent
  - If a witness, who are they?
    - Example: "Joshua Kaplan was the
      - person working the front door of
      - Myers Hall on the night of
      - November 28."





a coherent narrative

## Tell the Story

# Transform the individual's responses into





Include direct quotes from the individuals

- endnotes)

 Direct quotes are extremely powerful and useful for those reading the report

• Cite direct quotes either from the specific line in the transcript or timing of the recording (annotate footnotes or





Organize interviews into sub-sections when dealing with multiple allegations

each policy violation



• If a formal complaint alleges multiple policy violations or forms of sexual misconduct, consider organizing the interview into sub-sections related to

Example: Relationship with a history of dating violence and sexual assault





with fact.

- pm."
- interviewee's statements
- DO NOT INCLUDE YOUR OPINIONS

## Do not conflate an individual's statements

• If a Complainant says the incident occurred at 9:00 pm, your summary should read: "NAME OF COMPLAINANT stated that the incident occurred at 9:00 pm" rather than "The incident occurred at 9:00

• Start a longer narrative section with: "The following is what Sam recalled:"

• CONSIDER: Note at the conclusion of your interview summary if evidence (photographs, text messages, surveillance footage, etc.) support or refute the





### OPTIONAL (But be consistent across parties)

- Did the individual ask for a break?
  Note how many breaks
- Was the individual accompanied by an Advisor?
- Did the Advisor attempt to speak on the individual's behalf?
  - What occurred?
  - Only include if noteworthy
- Did the individual bring any evidence to the interview?
  - What was brought?
  - $\circ\,$  How was it presented?





- assessments, etc.
- transcription

 Summaries of interviews are a presentation of the individual's statements and do not include the Investigator's analysis,

 Some Investigators share the summary of interview with the individual as soon as available to ensure accuracy of note-taking or


# Summarizing Evidence



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## Examples of Summarizing Evidence

### May simply be a list of all evidence, referencing its Appendix Number.

### **VIII.** Table of Appendices

Documents and evidence obtained during the course of the investigation such as the formal complaints and Notices of Investigation can be found in the attached Appendices.

Additionally, each investigative interview was recorded by Investigator Chapman with the consent of the interviewee. The transcripts of each interview can also be found in the attached Appendices.

Appendix No.	Description	Date Received
Appendix A	Jacob Smith Formal Complaint to the Title IX Coordinator	January 3, 2022
Appendix B	Amanda Parsons Formal Complaint to the Title IX Coordinator	January 4, 2022
Appendix C	Jacob Smith Email to the Title IX Coordinator with additional allegations	January 6, 2022
Appendix D	Notice of Allegations to Smith - Complainant	January 7, 2022
Appendix E	Notice of Allegations to Parsons - Complainant	January 7, 2022
Appendix F	Notice of Allegations to Thompson – Respondent	January 7, 2022
Appendix G	Smith Interview Transcript	January 9, 2022
Amondin C 1	Smith Interview Decending	I

### A list of Appendices is as follows:





## Examples of Summarizing Evidence

### You may also decide that specific pieces of evidence require an explanation.



**Example: Security camera** video recording from Sentry Hall timestamped from January 1, 2022 at 9:00 PM to January 2, 2022 at 6:00 AM.

Security camera video recording was obtained from Sample University Police Department (SUPD)

Saved as SUPD\_Evidence\_2.mp4 in **Investigation File** 

Still image from 00:18:14 Attached to Investigation Report as Appendix K

●●●○○ Sprint LTE	12:46
K Messages	Tann
Why did you i last night?	run aw
	ou sca ou do t
I'm sorry.	
iMessage	





Example: Screenshot of text message received by **Complainant Jacob Smith** timestamped on January 2, 2022 at 8:07 AM. Alleged to be sent by Respondent Tanner Thompson. Screenshot was provided by Complainant Smith.

Saved as Smith\_Evidence\_1.png in **Investigation File** 

Attached to Investigation Report as Appendix H



Q

## Examples of Summarizing Evidence

### Noting Inconsistencies

Example: Screenshot of text message exchange alleged to be between Complainant Jacob Smith and Respondent Tanner Thompson on January 2, 2022 timestamped at 8:07 AM. Screenshot was provided by Respondent Thompson.

NOTE: There are inconsistencies between the messages displayed on the screenshot of the exchange provided by Complainant Smith and the screenshot provided by Respondent Thompson.

The screenshot provided by Respondent Thompson contains a text message from the Respondent stating, "My bad. I just wanted to play a prank and jump out with that Halloween mask on. You always say how much you like scary movies. I saw how much it upset you and then you just ran back to your dorm room. I didn't mean to scare you that badly."

The text reply from Complainant Smith states, "It's totally ok. I just didn't know what was going on!"

These messages are absent from the image provided by Complainant Smith.



# Reviewing the Report





## Keep in Mind

## Who, What, When, Where, Why, and How

- As you review your investigation report, ask yourself if your investigation answers these questions
- Your summaries of interview and evidence should address these questions:





Why and how did the incident occur?



It may not be possible to definitively answer the questions, but you should provide the individuals' responses to the questions.

- Complainant states that the incident occurred at 1:00 PM on Tuesday, June 15th
- Respondent states that the incident occurred at 11:30 AM on Tuesday, June 15th
- Access logs to the campus building where the incident occurred show that the Complainant swiped in to access the building at 11:00 AM, and the Respondent swiped in to access the building at 12:00 PM



## Next Steps





<u>Pronouns</u> - Use as few as possible, but ensure the ones you use are accurate. Too many "he", "she", and "they" pronouns can become confusing to the reader.





## PROOFREAD FORMAT AGAIN



# The Investigation File





## What is the Investigation File?

At the conclusion of the investigation, prepare what we refer to as an investigation file:

- May also be referred to as a case file or case binder
- May be a hard copy or digital



## What does the Investigation File contain?

ALL EVIDENCE obtained as part of the investigation that is <u>directly</u> <u>related</u> to the allegations raised in a formal complaint to the **Complainant and Respondent** 

- Do not filter out any information from the file at this point unless completely unrelated
- Parties must have an equal opportunity to inspect and review all of the directly related evidence
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## What does the Investigation File contain?

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Directly related evidence is a broader term than relevant evidence. All directly related evidence is included in the investigation file. Only relevant evidence, however, is summarized in the investigation report.

Directly related

Relevant vs. Directly Related



## What is <u>never relevant</u> under Title IX?

As written into the Title IX Regulations, the following evidence is NEVER relevant:

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EXAMPLE: "He and his ex-girlfriend were into some weird stuff, so it is no surprise that he did this."





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A psychiatrist or psychologist





Schools must obtain that party's voluntary, written consent to include this evidence in the Title IX grievance process.

Other recognized professional or paraprofessional acting in the professional's or paraprofessional's capacity, or assisting in that capacity



## Once the Investigation File is Prepared

- Title IX Coordinator will provide the file to the Complainant, Respondent, and Advisors
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## After Parties Review the Investigation File

Create the <u>final</u> investigation report:

- Incorporate relevant elements of the Parties' written responses (or absence thereof) into the investigation report
- Include any additional relevant evidence
- Make any necessary revisions
- Finalize the report
- Document all rationales for changes made after the review and comment period





## Elements of the Investigation File



First, check to see if your school has a template or predetermined method of organizing the investigation file.

Generally, it should contain the following elements:





## Table of Contents



- Organized for quick reference as the files can become large
- Separated into major sections and even subsections, if necessary, to help parties, Advisors, and Decision-Maker locate key information





## Investigation Report



- Will not be finalized until the Parties and Advisors review and respond within the required 10 day review period
- Includes allegations, relevant policies/guidelines and other standards, procedural steps; and
- Fairly summarizes relevant evidence

   Summaries of Interview (summary for every interview conducted)
  - Summaries of Evidence





## List of Parties Interviewed and Evidence Submitted



- Communications log
- Evidence log



## Witness Interviews



- If interviews are recorded, each interview should have the following documentation:
  - Transcript of interview
  - Recording of interview (if available)





# ppendices



- Contains relevant documentary and physical evidence • Examples: electronic records, written statements, photographs, surveillance video, copies of text messages or emails, snapchats, restraining orders, or other documentation
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# Sample Reports





## Contents

I. ALLEGATIONS II. IMPLICATED POLICY **III. STANDARD OF PROOF** TIMELINE A. CASE PROGRESSION **B. LIST OF INTERVIEWS** VI. SUMMARY **VII. EVIDENCE** VIII. APPENDIX



### V. PROCEDURAL STEPS AND INVESTIGATION

### **IV. PRESUMPTION OF NON-RESPONSIBILITY**

### I. ALLEGATIONS:

The following was alleged in the ABC College Notice of Investigation and Allegation (NOAI) (Appendix A):

"The alleged actions include Respondent John Doe engaging in unwanted sexual contact through touching the Complainant's [Jane Smith's] buttocks under her underwear. Respondent also allegedly placed hands on Complainant's face and leaned in and tried to kiss the Complainant prior to her turning their head and verbally refused. This allegedly occurred while in the bathroom at the XX Eating Club Fall formal."

This is alleged to have occurred on or about January 25, 2021 at the Madison Performing Arts Halls on ABC College's campus.

### **II. IMPLICATED POLICY**

The Complaint was filed alleging the following 2020 Sexual Discrimination and Sexual Misconduct Policy "Title IX Policy" (hereinafter referred to as "the Policy"), and section was violated:

Then cite to the specific policy and sections and definitions.



### **PROHIBITED CONDUCT:**

- Allegation/Incident 1: Section B. Sexual Misconduct
- Sexual Assault- Sexual assault defined in 20 U.S.C. 1092(f)(6)(A)(v), is an offense classified as a forcible or non-forcible sex offense ....

Sections III(A) and III(C) of The Policy provides its definition and examples of consent, as follows:

Consent: Lack of consent ....



### **III. STANDARD OF PROOF**

The Hearing Panel shall employ the Preponderance of Evidence/Clear and Convincing Standard in evaluating the facts and circumstances of this matter, according to the ABC College 2020 Title IX Sexual Harassment Complaint Resolution Procedures. (Sec.6b)

### **IV. PRESUMPTION OF NOT RESPONSIBLE**

Pursuant to the ABC College Sex Discrimination and Sexual Misconduct Policy there is a presumption that the Respondent is not responsible for the alleged conduct until a determination regarding responsibility is made at the conclusion of the investigation and resolution process.



### V. PROCEDURAL STEPS AND INVESTIGATION TIMELINE

### a. Case Progression

**Pre-Formal Complaint** 

On Saturday, March 17, 2021 Jane Doe contacted her advisor, Chantel Johnson, to arrange a meeting. On Sunday, March 18, 2021, Jane Doe sent an email to the ABC Title IX office stating that she "was the victim of non-consensual sexual touching while asleep" (Appendix B). She attached to that email a statement she had typed detailing her allegations and including electronic messages between herself and John Doe (Appendix C).

On March 19, 2021, Jane met with Chantel Johnson. Jane alleged that she had been sexually assaulted by John. Rather than discuss the details of her allegations, Jane shared with MS. Johnson her typed allegations that she had forwarded to the Title IX office (Appendix C). On March 21, 2021, Jane met with Title IX Coordinator Victor Ramirez, to discuss her reporting options, her rights and discuss supportive measures. ...



Formal Investigation

On March 30, 2021, Jane filed a formal, written and signed Complaint with the Title IX Office. That Complaint alleged "sexual assault" and "Unwelcome Sexual Contact".

On April 2, 2021, a Notice of Investigation and Allegation was sent to the ...



DATE	ACTION	DAT
x/x/2021	Formal written complaint filed by Complainant via email and acknowledged by Title IX Office x/x/21	XXXX
	Title IX Coordinator held follow up with meeting with Complainant post formal written complaint to clarify	XXXX
x/x/2021	and questions about the process, rights or options shared at time of initial reporting	XXXX
XXXX	Notice letter issued to Complainant and Respondent via email	
XXXX	Title IX Coordinator email to External Investigator with instruction to begin investigation process	XXXX
XXXX	Title IX Coordinator Informed Respondent they have the right to meet to discuss rights and options	XXXX
	Investigator reached out to	XXXX
XXXX	Complainant to establish initial contact to begin scheduling initial interviews	XXXX

ГЕ	ACTION
X	Informed Parties the name of the external Investigator, Martha Collins
X	Title IX Coordinator met with Respondent to share rights, options and procedural steps
X	Process Delay-Investigation due to campus spring recess; Parties and Investigator Notified by Title IX Coordinator
X	Title IX Coordinator informed Respondent, Complainant, and Investigator that the process (investigation phase) will continue effective this date.
X	Investigator shared Draft Investigation Report with Complainant and Respondent
XX	Respondent emailed Investigator Response to Draft Report
X	Complainant emailed Investigator Response to Draft Report

### b. List of Interviews

- On April 22, 2022, Jane Doe was interviewed via Zoom. Jane did not choose to have an Advisor present.
- Witness 1 was interviewed via Zoom on April 24, 2022.
- Witness 2 was interviewed via Zoom on April 28, 2022.
- Etc.



### **VI. SUMMARY**

All relevant information that was shared during the interviews of the Parties and Witnesses are contained in this report. Other information that is directly related but not deemed relevant, remain in the Investigation File but were not incorporated herein.

The following is a summary of undisputed facts:

Jane Doe is a student at ABC College and lives in Smithson Hall on the Burlington Campus with a roommate. As of the date of the alleged incident Jane was dating Witness 1 who also is a student at ABC.



### **INTERVIEW OF JANE SMITH**

The following is an account of Jane's interview:

Jane was planning to attend the Fall Formal with Witness 1 after attending an offcampus "pre-gaming party......

Interview of John Doe:

. . .

. . .

Interview of Witness 1:



### **VII. EVIDENCE**

Jane provided the following items:

- Word document description of what occurred including most of her texts with John
- Messages between herself and Witness 1 (Appendix C)
- Messages between herself and John

John provided the following items:

Snapchat screenshot (Appendix H)

Witness 1 provided the following items: • Messages between himself and ...

Witness 2 provided the following items: • Messages between herself and Jane

Witness 3 did not provide any physical evidence



### **VIII. RESPONSES TO DRAFT REPORT**

On May 11, 2021 Respondent submitted a response to the Draft Report (Appendix J) requesting the investigator include the description he provided in his interview of Jane's jeans being "very tight". This was incorporated into the report.

On May 14, 2021 Jane submitted a response to the Draft Report, which suggested a number of edits. The following changes were made in response to her submission:

- The labelling of Appendix H was corrected from G to H;
- Jane first arrived on campus after winter break, before the rest of the student body, for basketball practice.


IX.	Appendix
А.	Notice of Investigation and Allegations
В.	Email from Jane to Title IX Office, first reporting the allegation
C.	Formal Written Complaint of Jane, attached to email to TIX Office
D.	Case Report
E.	Floor Plan of Simpson Concert Hall
F.	Messages between Jane and Witness 1 provided by Jane
G.	Messages between Jane and Witness 1 provided by Witness 1
Н.	Messages between John and Witness 4 provided by Witness 4
Ι.	Respondent's Response to Draft Report
J.	Complainant's Response to Draft Report



New Tab

Creating an Organized, Accessible, and Secure Investigation File





## In This Session



THE INVESTIGATION FILE

SAMPLE REPORTS



IX SOLUTIONS, LLC TITLE

## The Investigation File





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- Sexual Assault- Sexual assault defined in 20 U.S.C. 1092(f)(6)(A)(v), is an offense classified as a forcible or non-forcible sex offense ....

Sections III(A) and III(C) of The Policy provides its definition and examples of consent, as follows:

Consent: Lack of consent ....



### **III. STANDARD OF PROOF**

The Hearing Panel shall employ the Preponderance of Evidence/Clear and Convincing Standard in evaluating the facts and circumstances of this matter, according to the ABC College 2020 Title IX Sexual Harassment Complaint Resolution Procedures. (Sec.6b)

### IV. PRESUMPTION OF NOT RESPONSIBLE

Pursuant to the ABC College Sex Discrimination and Sexual Misconduct Policy there is a presumption that the Respondent is not responsible for the alleged conduct until a determination regarding responsibility is made at the conclusion of the investigation and resolution process.



### V. PROCEDURAL STEPS AND INVESTIGATION TIMELINE

### a. Case Progression

**Pre-Formal Complaint** 

On Saturday, March 17, 2021 Jane Doe contacted her advisor, Chantel Johnson, to arrange a meeting. On Sunday, March 18, 2021, Jane Doe sent an email to the ABC Title IX office stating that she "was the victim of non-consensual sexual touching while asleep" (Appendix B). She attached to that email a statement she had typed detailing her allegations and including electronic messages between herself and John Doe (Appendix C).

On March 19, 2021, Jane met with Chantel Johnson. Jane alleged that she had been sexually assaulted by John. Rather than discuss the details of her allegations, Jane shared with MS. Johnson her typed allegations that she had forwarded to the Title IX office (Appendix C). On March 21, 2021, Jane met with Title IX Coordinator Victor Ramirez, to discuss her reporting options, her rights and discuss supportive measures. ...



Formal Investigation

On March 30, 2021, Jane filed a formal, written and signed Complaint with the Title IX Office. That Complaint alleged "sexual assault" and "Unwelcome Sexual Contact".

On April 2, 2021, a Notice of Investigation and Allegation was sent to the ...



DATE	ACTION	DAT
x/x/2021	Formal written complaint filed by Complainant via email and acknowledged by Title IX Office x/x/21	XXXX
	Title IX Coordinator held follow up with meeting with Complainant post formal written complaint to clarify	XXXX
x/x/2021	and questions about the process, rights or options shared at time of initial reporting	XXXX
XXXX	Notice letter issued to Complainant and Respondent via email	
XXXX	Title IX Coordinator email to External Investigator with instruction to begin investigation process	XXXX
XXXX	Title IX Coordinator Informed Respondent they have the right to	XXXX
	meet to discuss rights and options Investigator reached out to	XXXX
XXXX	Complainant to establish initial contact to begin scheduling initial interviews	XXXX

ГЕ	ACTION
X	Informed Parties the name of the external Investigator, Martha Collins
X	Title IX Coordinator met with Respondent to share rights, options and procedural steps
X	Process Delay-Investigation due to campus spring recess; Parties and Investigator Notified by Title IX Coordinator
X	Title IX Coordinator informed Respondent, Complainant, and Investigator that the process (investigation phase) will continue effective this date.
X	Investigator shared Draft Investigation Report with Complainant and Respondent
XX	Respondent emailed Investigator Response to Draft Report
X	Complainant emailed Investigator Response to Draft Report

### b. List of Interviews

- On April 22, 2022, Jane Doe was interviewed via Zoom. Jane did not choose to have an Advisor present.
- Witness 1 was interviewed via Zoom on April 24, 2022.
- Witness 2 was interviewed via Zoom on April 28, 2022.
- Etc.



### **VI. SUMMARY**

All relevant information that was shared during the interviews of the Parties and Witnesses are contained in this report. Other information that is directly related but not deemed relevant, remain in the Investigation File but were not incorporated herein.

The following is a summary of undisputed facts:

Jane Doe is a student at ABC College and lives in Smithson Hall on the Burlington Campus with a roommate. As of the date of the alleged incident Jane was dating Witness 1 who also is a student at ABC.



### **INTERVIEW OF JANE SMITH**

The following is an account of Jane's interview:

Jane was planning to attend the Fall Formal with Witness 1 after attending an offcampus "pre-gaming party......

Interview of John Doe:

. . .

. . .

Interview of Witness 1:



### **VII. EVIDENCE**

Jane provided the following items:

- Word document description of what occurred including most of her texts with John
- Messages between herself and Witness 1 (Appendix C)
- Messages between herself and John

John provided the following items:

• Snapchat screenshot (Appendix H)

Witness 1 provided the following items: • Messages between himself and ....

Witness 2 provided the following items: • Messages between herself and Jane

Witness 3 did not provide any physical evidence



### **VIII. RESPONSES TO DRAFT REPORT**

On May 11, 2021 Respondent submitted a response to the Draft Report (Appendix J) requesting the investigator include the description he provided in his interview of Jane's jeans being "very tight". This was incorporated into the report.

On May 14, 2021 Jane submitted a response to the Draft Report, which suggested a number of edits. The following changes were made in response to her submission:

- The labelling of Appendix H was corrected from G to H;
- Jane first arrived on campus after winter break, before the rest of the student body, for basketball practice.



IX.	Appendix
А.	Notice of Investigation and Allegations
В.	Email from Jane to Title IX Office, first reporting the allegation
C.	Formal Written Complaint of Jane, attached to email to TIX Office
D.	Case Report
E.	Floor Plan of Simpson Concert Hall
F.	Messages between Jane and Witness 1 provided by Jane
G.	Messages between Jane and Witness 1 provided by Witness 1
Н.	Messages between John and Witness 4 provided by Witness 4
Ι.	Respondent's Response to Draft Report
J.	Complainant's Response to Draft Report





# Let's take a look at another sample investigation report...

