# TITLE IX INVESTIGATOR TRAINING

TITLE IX SOLUTIONS, LLC

Hosted by Ligonier Valley School District



# WELCOME



# Training Instructors

Tawny Alonzo

Director of Training Title IX Solutions, LLC



Elizabeth Abdnour

Advisor and Investigator,
Title IX Solutions, LLC



# Training Agenda

8:30 a.m. - 8:45 a.m. | Welcome and Introductions

8:45 a.m. - 9:45 a.m. | Understanding Title IX Policies and Procedures

9:45 am - 10:30 am Planning a Prompt, Thorough and Impartial Investigation

10:30 a.m. - 10:45 a.m. | Break

10:45 a.m. - 11:45 a.m. | Guidelines for Title IX Investigation Questions

11:45 am - 12:30 pm Conducting Title IX Interviews - Part One

# Training Agenda

12:30 p.m. - 1:30 p.m. | Conducting Title IX Interviews - Part Two (Working Lunch)

1:30 p.m. - 2:15 p.m. | Preparing the Investigation Report and File

2:15 p.m. - 2:30 p.m. | Training Debrief and Q&A

# Learning Objectives

As a result of this training, participants will be able to:

Understand investigation procedural requirements under Title IX

Develop a basic understanding of the impact of trauma on parties and the basics to interviewing from an empathy-based perspective

Identify steps to designing a thorough Title IX investigation plan

Describe issues of relevance under Title IX

Identify how to serve impartially while conducting investigations

Understand the steps to drafting a Title IX investigation report

Identify helpful verbal and non-verbal communication strategies to improve the effectiveness of Title IX interviews

Understand the steps to compiling a thorough investigation file

Understand investigation procedural requirements under Title IX



# In This Session



TITLE IX
CORNERSTONES



TITLE IX DEFINITION OF SEXUAL HARASSMENT



RECIPIENT RESPONSE



TITLE IX GRIEVANCE
PROCESS FOR FORMAL
COMPLAINTS



ROLE OF THE TITLE IX INVESTIGATOR



# Key Documents



2020 Title IX Regulations



District Title IX / Sexual Harassment Policy and Procedures (May be called "Sexual Misconduct Policy")



# Title IX Cornerstones





# Title IX Coverage

#### Postsecondary Institutions

#### Includes:

- Undergraduate schools
- Graduate schools
- Vocational schools
- Professional schools/programs

# Elementary and Secondary Schools

#### Includes:

- Preschools and Pre-K programs
- Private elementary and secondary schools
- Charter schools



# Compliance with the Regulations

Recipients <u>must</u> comply with the requirements of Title IX as outlined under the regulations.

#### Recipients may:

 Provide guidelines, policies or protocols through their codes of conduct beyond the scope of the regulations;

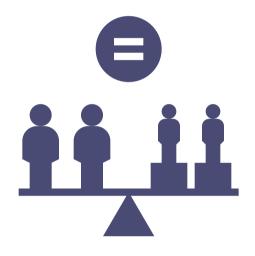
#### and/or

 Provide details regarding policies or procedures which are not addressed in the regulations

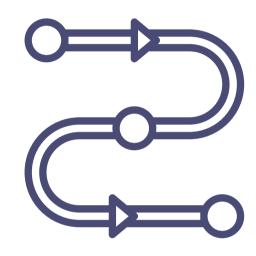


# Compliance with the Regulations

#### Recipients must:



Have "prompt and equitable" grievance procedures for complaints of sex discrimination



Have in place a grievance process that complies with §106.45 for formal complaints of sexual harassment



When is Sexual Harassment Actionable?



When it denies a person equal access to education



### Title IX's Application

Regulations apply equally to all persons, regardless of:



Gender identity or expression

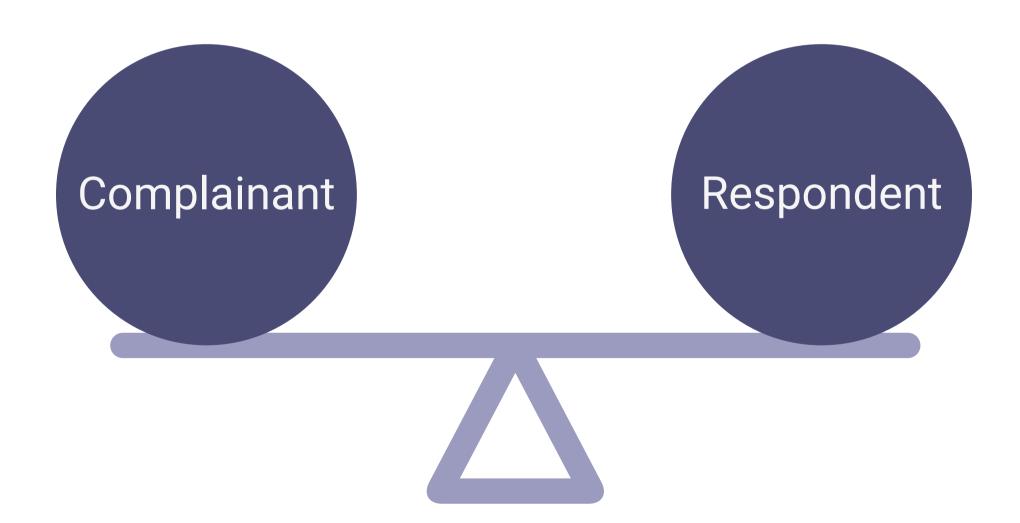


Sexual orientation



#### Treatment of the Parties

A school <u>must</u> treat both parties equitably and equally throughout the process including supportive measures, investigations, and the grievance process.





#### Bias and Conflict of Interest

§ 106.45 (b)(1)(3)
Grievance process
for formal
complaints of
sexual harassment.

"...that any individual designated by a recipient as a Title IX Coordinator, Investigator, Decision-Maker, or any person designated by a recipient to facilitate an informal resolution process, not have a conflict of interest or bias for or against complainants or respondents generally or an individual complainant or respondent."



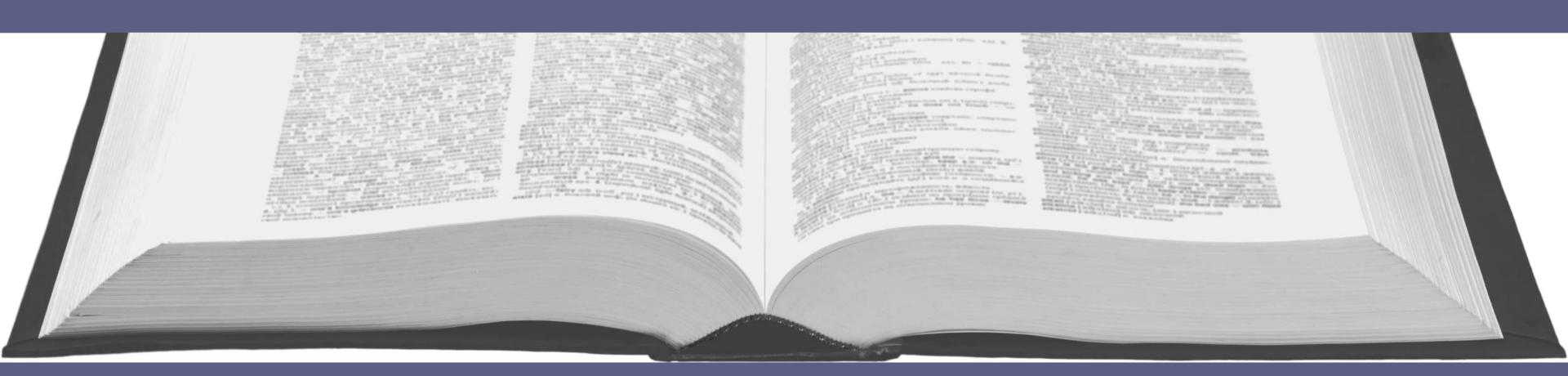
#### Title IX Personnel



Recipients have the flexibility to use their own employees or external Title IX Investigators, Adjudicators, or Informal Resolution Facilitators



# Title IX Definition of Sexual Harassment





#### Definitions of Sexual Harassment

Conduct on the basis of sex that satisfies one or more of three types of behavior:



QUID PRO QUO HARASSMENT



UNWELCOME
CONDUCT THAT
IS SO "SEVERE,
PERVASIVE AND
OBJECTIVELY
OFFENSIVE" THAT
IT EFFECTIVELY
DENIES A PERSON
EQUAL ACCESS
TO EDUCATION



SEXUAL ASSAULT

DATING VIOLENCE

DOMESTIC VIOLENCE

**STALKING** 





"An employee of the recipient conditioning the provision of an aid, benefit, or service of the recipient on an individual's participation in unwelcome sexual conduct."

§ 106.30- Definitions

- May be expressed or implied
- Need not be "severe" or "pervasive" as a single incident
- Considered inherently "offensive" and jeopardizes equal educational access



2

"SEVERE,
PERVASIVE AND
OBJECTIVELY
OFFENSIVE"

"Unwelcome conduct determined by a reasonable person to be so severe, pervasive, and objectively offensive that it effectively denies a person equal access to the recipient's education program or activity"

§ 106.30- Definitions



3

SEXUAL ASSAULT

DATING VIOLENCE

DOMESTIC VIOLENCE

**STALKING** 

Specific offenses defined under the FBI's Uniform Crime Reporting (U.C.R) program.

20 U.S.C. 1092 (f)(6)(A)(v)



### Sexual Assault

#### **Sex Offenses, Forcible:**

Any sexual act directed against another person, without the consent of the victim including instances where the victim is incapable of giving consent.

Forcible Rape
Forcible Sodomy
Sexual Assault with an Object
Forcible Fondling

#### **Sex Offenses, Nonforcible:**

Unlawful, nonforcible sexual intercourse (not including prostitution offenses).

Incest Statutory Rape

20 U.S.C. 1092(f)(6)(A)(v)



# Dating Violence

#### Violence committed by a person

- a. who is or has been in a social relationship of a <u>romantic</u> or <u>intimate</u> nature with the victim; and
- b. where the existence of such a relationship shall be determined based on a consideration of the following factors:
  - i. The length of the relationship.
  - ii. The type of relationship.
  - iii. The frequency of interaction between the persons involved in the relationship.

34 U.S.C. 12291(a)(10)



#### Domestic Violence

Felony or misdemeanor crimes of violence committed by a <u>current or</u> <u>former spouse</u> or <u>intimate partner</u> of the victim:

- a. by a person with whom the victim shares a child in common,
- b. by a person who is <u>cohabitating</u> with or <u>has cohabitated with</u> the victim as a spouse or intimate partner,
- c. by a person similarly situated to a spouse of the victim under the domestic or family violence laws of the jurisdiction receiving grant monies,
- d. or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the jurisdiction.

  34 U.S.C. 12291(a)(8)



# Stalking

Engaging in a course of conduct directed at a specific person that would cause a reasonable person to:

- > Fear for his or her safety or the safety of others; or
- > Suffer substantial emotional distress

34 U.S.C. 12291(a)(30)



#### Consent



The Regulations <u>do not</u> include a definition of consent and <u>do not</u> require recipients to adopt a particular definition of consent, including "affirmative consent," with respect to sexual assault.

Does your policy have a definition of consent? Let's discuss!



# Recipient Response to Title IX Sexual Harassment



#### Evaluating Reports for Title IX Sexual Harassment

Threshold criteria (all four must be met to constitute a potential Title IX violation):

Incident constitutes sexual harassment as previously defined

School must have "actual knowledge" of an allegation of the incident of sexual harassment

Conduct must have occurred within the school's own education program or activity

Alleged
harassment
must have
occurred
within the
United States



# Actual Knowledge Defined

§ 106.30 Definitions.

"Notice of sexual harassment or allegations of sexual harassment to a recipient's Title IX Coordinator or any official of the recipient who has authority to institute corrective measures on behalf of the recipient, or to any employee of an elementary and secondary school"

- Does not need to be a written statement or a formal complaint
- May be conveyed by any person, not just the Complainant
- May be "written or oral, by observation, via a newspaper article or other means"



<u>Postsecondary Institutions</u> - reporting to Title IX Coordinator <u>always</u> constitutes actual knowledge

<u>Elementary and Secondary Institutions</u> - reporting to <u>ANY</u> employee constitutes actual knowledge



# Education Program or Activity Defined

§ 106.44 Recipient's response to sexual harassment. Locations, events, or circumstances over which the recipient exercised substantial control over both the respondent and the context in which the sexual harassment occurs, and also includes any building owned or controlled by a student organization that is officially recognized by a postsecondary institution.

- School may offer supportive measures if harassment occurred outside of the educational program or activity
- School's responsibility is limited under Title IX regulations, though conduct outside of this jurisdiction may be addressed by Code of Conduct
- Schools must make fact-specific determinations regarding substantial control over the respondent and the context



# Avoiding Deliberate Indifference

Schools must not act in a manner that is <u>deliberately indifferent</u>, meaning:

"...clearly unreasonable in light of the known circumstances."



# Recipient's Response

#### Qualifying Incidents of Sexual Harassment

Treat Complainants and Respondents equitably by offering supportive measures





 Follow a grievance process that complies with §106.45 of the Title IX Regulations



#### Receipt of a Report of Title IX Sexual Harassment

#### The Title IX Coordinator must promptly contact the Complainant to:

- Discuss the availability of supportive measures as defined in §106.30;
- 2. Consider the Complainant's wishes with respect to supportive measures;
- Inform the Complainant of the availability of supportive measures with or without the filing of a formal complaint;
- 4. Explain to the Complainant the process for filing a formal complaint.



### Supportive Measures Defined

§ 106.30 Definitions.

"non-disciplinary, non-punitive individualized services offered as appropriate, as reasonably available, and without fee or charge to the complainant or the respondent before or after the filing of a formal complaint or where no formal complaint has been filed"

Intended to restore Complainant's access to educational program or activity



#### Academic

Academic measures such as extensions of deadlines, course-related adjustments, schedule modifications

#### **Transportation**

Assistance with movement around campus, parking, and other transportation concerns

#### Housing

Assistance with campus housing assignments

# **Supportive Measures**

for Complainants and Respondents

#### **Employment**

Assistance with changes to work assignments and scheduling

#### Referral

Referral to district and community services such as medical, mental health, legal services and more

#### Safety

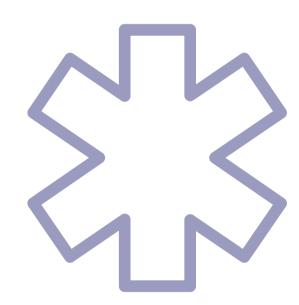
Provision of campus escorts and no-contact orders



# Emergency Removal

The process by which to remove students from campus pending the outcome of the formal grievance process

- Title IX Coordinator conducts a safety and risk analysis
- Immediate threat to <u>physical</u> health or safety
- Provide Respondent with notice and opportunity to challenge the decision





"When an emergency removal, as described in Attachment 3, is warranted to address an immediate threat to the physical health or safety of an individual, and it is not feasible to continue educational services remotely or in an alternative setting, the normal procedures for suspension and expulsion shall be conducted to accomplish the removal, including specific provisions to address a learner with a disability where applicable. [18] [19] [20] [25]"



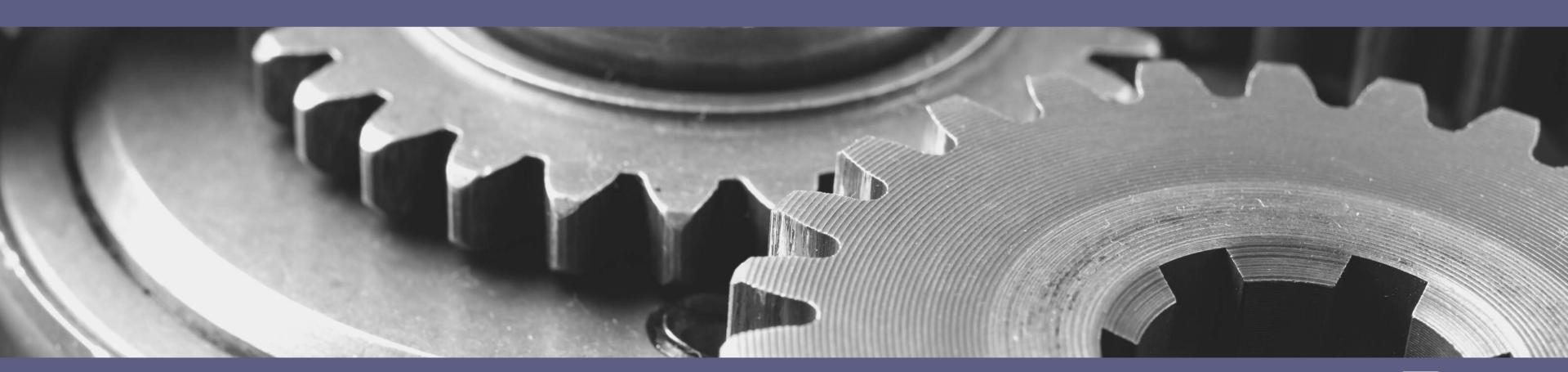
#### Administrative Leave

Applies to non-student employees





# Title IX Grievance Process for Formal Complaints





# Title IX Grievance Process

REPORT/ REVIEW FILING OF A
FORMAL
COMPLAINT

**INVESTIGATION** 

DECISION-MAKING PROCESS WRITTEN
DETERMINATION

APPEALS PROCESS

INFORMAL RESOLUTION

(OPTIONAL, BUT MAY BE INITIATED IN THIS WINDOW)



# Formal Complaint Defined

# § 106.30 Definitions.

"Document filed by a complainant or signed by the Title IX Coordinator alleging sexual harassment against a respondent and requesting that the recipient investigate the allegation of sexual harassment"

- May be filed by parent or guardian who has a legal right to act on behalf of an individual
- At the time of filing, complainant must be participating in or attempting to participate in the education program or activity of the recipient with which the formal complaint is filed
- May be filed in person, by mail, or by electronic mail
  - Can use the contact information required to be listed for the Title IX Coordinator or any additional method designated by the school
- Must contain the Complainant's physical or digital signature, or otherwise indicates that the complainant is the person filing the formal complaint
- If Title IX Coordinator signs a formal complaint, the Title IX Coordinator is not a Complainant or otherwise a party

### Report vs. Formal Complaint

### Report

- May allege sexual harassment, sex discrimination, or sexual misconduct
- May be written or oral
- May be submitted by any person, not just the alleged victim
- May be anonymous
- May be made at any time
- May be made in person or by mail, phone, email or any other means

# Formal Complaint

- Alleges Title IX sexual harassment
- Required for initiation of the Title IX grievance process
- Required to be filed and signed by the Complainant (or Title IX Coordinator in certain instances)
- Cannot be filed anonymously or by a third-party



# Dismissal of a Formal Complaint

School MUST dismiss if the conduct alleged in the formal complaint:

Would not constitute sexual harassment as defined in §106.30 even if proved

Did not occur in the recipient's education program or activity

Did not occur
against a person
in the United
States



Dismissal does not preclude the school from investigating and adjudicating under another provision of the school's Code of Conduct.



### Dismissal of a Formal Complaint

#### School MAY dismiss if the conduct alleged in the formal complaint:

Complainant notifies
the Title IX
Coordinator in writing
that the Complainant
would like to withdraw
the formal complaint
or any allegations
therein

The Respondent is no longer enrolled or employed by the recipient

Specific circumstances
prevent the recipient
from gathering evidence
sufficient to reach a
determination as to the
formal complaint or
allegations therein



A complaint <u>will not</u> be dismissed because a Complainant remains at or leaves the school.



### Consolidation of Formal Complaints

#### Schools may consolidate formal complaints:

- Against more than one Respondent
- By more than one Complainant against one or more Respondents
- By one party against the other, where the allegations arise out of the same facts or circumstances



#### Grievance Process

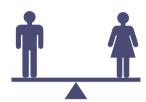
#### A recipients grievance process <u>MUST</u>:



Treat Complainants and Respondents equally



Require objective evaluation of relevant evidence



Require Title IX
personnel not have
bias and conflict of
interest



Include a presumption that Respondent is not responsible until a determination is made



Include reasonably prompt time frames



Describe range of possible disciplinary sanctions and remedies



State the standard of evidence



Include the permissible bases for appeal



Describe the range of supportive measures available



Not require or rely on privileged information, unless waived



#### Standard of Evidence

Standard used to determine whether or not a sexual harassment policy violation occurred.

#### Preponderance of the Evidence

- Evidence demonstrates it is "more likely than not" the alleged conduct or policy violation occurred
- Greater than 50% chance a policy violation occurred

#### Clear and Convincing

- Evidence is highly and substantially more likely to be true than untrue
- A higher standard of evidence to meet when compared to the "preponderance of the evidence" standard



#### Standard of Evidence

Preponderance of the **Evidence** Anything that tips the scale to more than 50/50 Not enough evidence to support a finding of responsibility, doesn't necessarily mean the claim is false Where does your needle point?

Clear and Convincing

More likely to be true
than untrue, substantial

evidence to support

Beyond a Reasonable

Doubt

Criminal court standard,
overwhelming amount

of evidence to support

TITLE IX SOLUTIONS, LLC

# Notice of Allegations

- Notice of the school's grievance process
- Sufficient details of the allegations, including:
  - Identities of the parties involved;
  - The conduct allegedly constituting sexual harassment;
  - The date and location of the alleged incident(s)
- Sufficient time period for the parties to prepare a response before interview
- Presumption of not responsible
- Determination of responsibility at the conclusion of the grievance process
- Allowance of an Advisor
- Right to inspect and review all evidence gathered during the investigation
- Reference to any policy in the school's code of conduct which prohibits knowingly making false statements



# Title IX Investigation

#### A recipient must investigate a formal complaint.

- Burden of proof and gathering of evidence is on the school
- Medical and similar privileged records are not available unless the party (or parent/guardian) provides written consent for release
- Both parties must be given the equal opportunity to present witnesses and evidence
- Neither party may be restricted in their ability to discuss the allegations or gather and present relevant evidence



# Investigation of Formal Complaints

- Both parties have the right to an Advisor throughout the grievance process
- School <u>must</u> give written notice of any meeting in which the party is required to participate
- Parties and their Advisors <u>must</u> be given equal access to inspect and review all evidence gathered
- Parties <u>must</u> be given at least ten days to file a written response regarding the investigation evidence
- School may require the parties to submit any additional evidence prior to the finalization of the investigation report



# Investigation Reports

- Evidence provided to the parties <u>must</u> also be available at the hearing with each party having equal access
- Investigator <u>must</u> complete a report that fairly summarizes relevant information at least ten days prior to a scheduled hearing, and;
  - <u>Must</u> provide copies to each party and their Advisors
- Investigator may include recommended findings or conclusion in the investigative report
  - Decision-Maker is under the independent obligation to objectively evaluate relevant evidence in making a determination



# Appeals

- Must offer an appeal process with the following bases of appeal
  - Procedural irregularity
  - New evidence, not previously available, that could affect the outcome
  - The Title IX Coordinator, Investigator or Decision-Maker had a conflict of interest or bias
- Can provide additional bases, but must do so equally to both parties
- Appeal Decision-Maker cannot have a conflict of interest and cannot be the Title IX Coordinator, Investigator, or Decision-Maker, must be trained
- Parties must be notified in writing of
  - Other party's decision to appeal
  - Decision rendered upon review of the appeal
- Parties must be offered opportunity to provide written argument



#### Retaliation

"Retaliation prohibited. No recipient or other person may intimidate, threaten, coerce, or discriminate against any individual for the purpose of interfering with any right or privilege secured by title IX or this part, or because the individual has made a report or complaint, testified, assisted, or participated or refused to participate in any manner in an investigation, proceeding, or hearing under this part.

§ 106.71



# Role of the Title IX Investigator





# Title IX Grievance Process



INTAKE/ REVIEW NOTICE OF
ALLEGATIONS
SENT TO PARTIES

INVESTIGATION

DECISION-MAKING PROCESS WRITTEN DETERMINATION APPEALS PROCESS

INFORMAL RESOLUTION

(OPTIONAL, BUT MAY BE INITIATED IN THIS WINDOW)



# Title IX Investigation Stage

PLANNING INVESTIGATIVE DRAFTING THE PROVAND DESIGN INTERVIEWS INVESTIGATION FINAL REPORT TO THE STAGE BEGINS

PROVIDING
FINAL REPORT
TO THE PARTIES

DECISION-MAKING STAGE BEGINS



### A Title IX Investigator Must Be...

#### Impartial

Investigators must be able to:

- Treat Parties equitably
- Remain impartial and unbiased
- Avoid prejudgment of facts
- Check for conflicts of interest

#### Informed

Required training must cover:

- Definition of sexual harassment in § 106.30
- Scope of the recipient's education program or activity
- How to conduct an investigation
- Issues of relevance
- How serve impartially

### Procedurally-Compliant

Investigators must follow:

- Requirements set forth in the Title IX regulations
- School/district policy
- Other relevant state and local laws



# A Title IX Investigator Should Be...

Empathetic

Trauma-Informed

Transparent

Organized

Flexible



# Understand the Presumptions

- Title IX regulations require a school to include, in its
   Title IX grievance process, "a presumption that the
   Respondent is NOT responsible for the alleged
   conduct until a determination regarding
   responsibility is made at the conclusion of the
   grievance process."
- Presumption does not imply that the alleged harassment did not occur, or that Respondent is truthful and Complainant is not truthful.
- Presumption is designed to ensure that Investigators and Decision-Makers serve impartially and do not prejudge that the Respondent is responsible for the alleged harassment.

# Understand the Burden of Proof

# Burden is on the school (aka the Investigator)

- The burden of proof is not on the Complainant to prove the policy violation
- The burden of proof is not on the Respondent to disprove the policy violation
- The burden lies with the Investigator to uncover the relevant facts and on the Decision-Maker to determine if the facts gathered demonstrate it is more likely than not the Respondent engaged in conduct that violated policy.

# Ultimate Goal of the Process

#### Determine

- What is the alleged conduct?
- Does the evidence support that it occurred by a preponderance of the evidence?
- Was the Respondent the Party who committed the acts?
- Did the conduct constitute a policy violation?

#### Understand the Parties' Rights

- Right to not participate in the investigation
- Right to an Advisor
- Right to provide their account and have it on the record
- Right to inspect and review directly related evidence obtained during the investigation

# Goal of the Investigator

### Gather the facts

Summarize the facts

Present the facts



### Investigator Training Point

Title IX Investigation Truths:

Investigations can be difficult.

Conversations can be uncomfortable.

The work can be mentally taxing.

But, it can also be incredibly rewarding if done with care and compassion.

This training will equip you with the skills and knowledge to instill confidence in your role.



uesda

Planning a
Prompt,
Thorough, and
Impartial
Investigation



# In This Session



FORMING AN INVESTIGATIVE TEAM



REVIEWING KEY DOCUMENTS



DRAFTING AN INVESTIGATIVE PLAN



SETTING THE
SCENE FOR
INVESTIGATIVE
INTERVIEWS



# Forming an Investigative Team

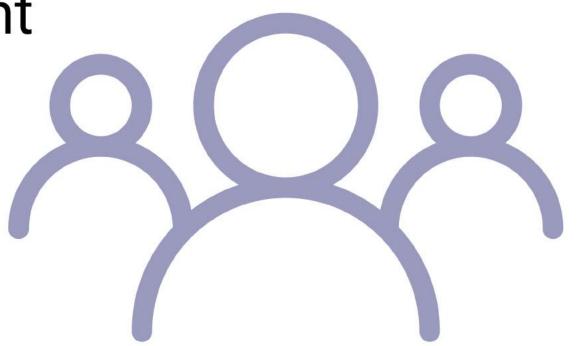




# Forming an Investigative Team

#### Factors to Consider:

- •Experience with Title IX investigations, specific forms of sexual harassment, student or employee cases, etc.
- Availability to conduct an investigation
- Conflicts of interest and/or actual and perceived biases





# Additional Factors to Consider

#### Gender Balance

#### Native Language of the Parties

- Lead Investigator is a native speaker or very fluent in the interviewee's language
- If not possible, interviews may require a translator
  - The translator should be briefed on the Title IX process and relevant terms

#### Rapport



# Team of Two Investigators



- Coordinates with the Title IX
   Coordinator and the Parties
- Leads investigative interviews
- Drafts the Investigative Report and prepares the Investigation File



 Takes notes during interviews, notes questions, and asks questions during the interview if prompted by the Lead Investigator



# Communicating With Your Co-Investigator

As a team, it is important to delegate tasks and play off one another's skills and experiences. At a minimum, discuss the following topics with your co-investigator:



- Who is the Lead Investigator?
- Who will take notes during interviews?
- Who will communicate with the Title IX Coordinator?
- Who will communicate with the Parties and witnesses?
- Who will draft the Investigative Report?



# Reviewing Key Documents





# Documents to Review



Institutional Title IX / Sexual Harassment Policy and Procedures (May be called "Sexual Misconduct Policy")



Initial Report (if available)



**Formal Complaint** 



Notice of Allegations (Notice of Investigation)



Internal Templates



#### Institutional Title IX / Sexual Harassment Policy and Procedures

#### This policy outlines key definitions, investigation procedures, rights of the parties, and the institution's overall requirements under Title IX.

- Review the Policy and Procedures numerous times and at every stage of the investigation process
  - The Policy and Procedures <u>must be followed</u> throughout the investigation
- Review the rights of the parties
  - For example: Parties are not required to participate in the investigation, have the right to share their account and have it on the record, and may have an Advisor
- Direct parties and witnesses to the Policy and Procedures
- Direct questions or concerns about the Policy or Procedures to the Title IX Coordinator



#### Incident Report and Formal Complaint

#### **Incident Report**

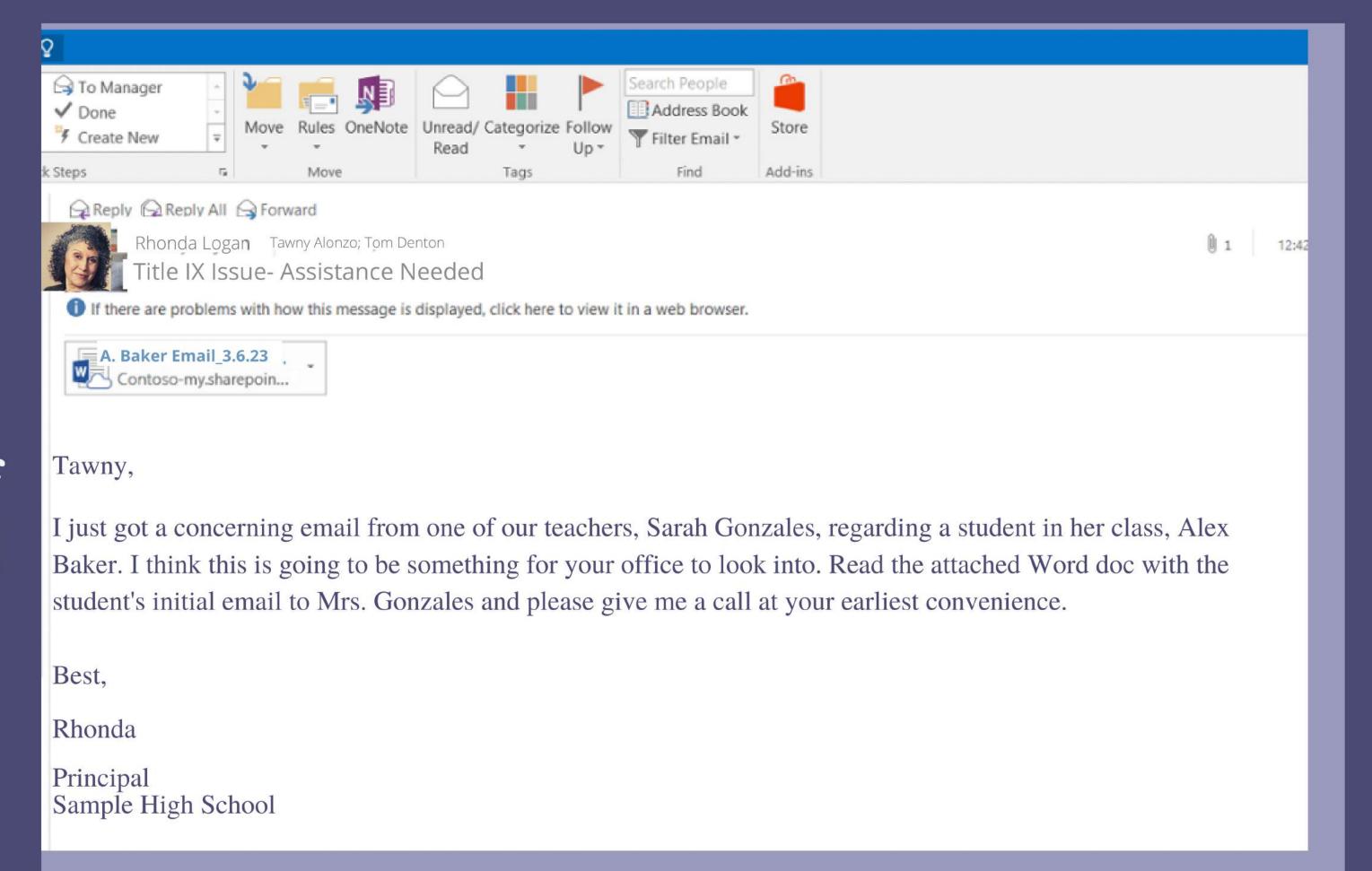
- Submitted by Complainant or a third party
- May be anonymous
- Makes the institution aware of an alleged incident
- Does not initiate the Title IX grievance process

#### **Formal Complaint**

- Signed and submitted by the Complainant or Title IX Coordinator
- Alleges sexual harassment against a Respondent
- Requests the school investigate the allegation
- Required for the Title IX grievance process to begin



# Sample initial report of potential concern





# Complainant





# Respondent



# Sample Formal Complaint

March 10, 2023

To the Sample ISD Title IX Coordinator,

On the night of March 3<sup>rd</sup>, the Sample High School Band held a celebratory dinner for all seniors who will be graduating in May. The students, band directors, and some other band supporters were invited to attend the event which was held in the cafeteria on campus. The event started at 7 PM. I was seated at a table with Mr. Wells, our band director, Mrs. Gonzales, my AP History teacher who volunteers with the band sometimes, and three other students, one of which was Jordan Reynolds. I thought the dinner was fun and everything seemed pretty normal. At a certain point during dinner though, I noticed Jordan starting at me and he started acting weird.

When the event was over, Mr. Wells asked if he could have some help taking two boxes of table decorations back to the band hall. I wanted to be helpful, so I volunteered to take a box back. Jordan immediately jumped in saying they would join me. I was somewhat annoyed because Jordan is kind of strange and I didn't really feel comfortable being alone with them.

Mr. Wells told us that the band hall was unlocked and that we could place the boxes behind near his desk at the front of the room. Mr. Wells said he would lock up later before he left for the night. Jordan and I walked together to the band hall where it was extremely dark. We put the boxes near Mr. Wells' desk like he asked. I felt weird about being in there with Jordan, so I immediately made my way to the door so I could meet my friends who were waiting to give me a ride home. Jordan ran to the door and pushed it closed, pinning me between themself and the door. I was really scared. Jordan told me we should "take advantage of the privacy" and started telling me how they've had a crush on me since 9th grade. I froze and couldn't say anything or even more. Jordan started kissing my neck and was kind of holding my arms down to my sides. Jordan started pulling my dress up and put their hand inside my underwear. I started to squirm around and felt myself crying. Jordan said something like, "You'll enjoy it if you just let it happen," and told me we should keep going. As they started to unbuckle their belt, I had enough space to push them away and ran out the door as fast as I could.

As I was running to find my friends, I passed Mrs. Gonzales, who I think saw me crying. I couldn't stop because I was afraid Jordan would follow me. I faked being sick Monday because I didn't want to see Jordan in Band. That day, Mrs. Gonzales reached out to me because I usually have perfect attendance and I missed a big test. She asked if everything was ok. I didn't know what to do, so I just broke down and told her everything.

I would like to file a formal complaint against Jordan Reynolds. I feel unsafe and scared.

Signed,





#### Notice of Allegations

- Prepared by the Title IX Coordinator and sent to the Complainant and Respondent at the start of the investigation
- Contains significant detail about the alleged incident, including the identities of the involved parties, conduct allegedly constituting sexual harassment, and the date and location of the reported incident
- Ideally includes the definitions of the alleged policy violations



# Sample Notice of Allegations



March 14, 2023

Jordan Reynolds

Sent electronically to ireynolds@sisd.edu

#### PERSONAL AND CONFIDENTIAL

The Sample Independent School District ("District") Title IX Office has received a Formal Complaint from Alex Baker ("Complainant") alleging that you ("Respondent") have engaged in conduct that may be a violation of Sample Independent School District policy.

Complainant alleges the following:

On March 3, 2023 at approximately 7:00 PM, Complainant and Respondent attended an event honoring graduating seniors held on the Sample High School campus. Following the event, the Complainant alleges the Respondent engaged in the following conduct in the band hall:

- · Respondent kissed Complainant without consent;
- Respondent placed their hand up Complainant's dress and inside of their underwear without consent

This letter serves as formal notice that the Title IX Office will be conducting a prompt, thorough, and impartial investigation of these allegations in accordance with the procedures detailed in the Sample Independent School District Sexual Harassment Policy, SISD Policy 237.

237(4)(iii) "Sexual assault"- includes any sexual act directed against another person, forcibly and/or against that person's will; or not forcibly against that person's will where the victim is incapable of giving affirmative consent.

(b) Fondling: The touching of private body parts (including genitalia, anus, groin, breast, inner thigh, or buttocks) of another person for the purpose of sexual gratification, without the consent of the victim, including instances where the victim is incapable of giving consent because of his/her age or because of his/her temporary or permanent mental incapacity.

237(4)(ii) "Sexual harassment" means conduct on the basis of sex that satisfies one or more of the following:

(a) An employee of the District conditioning the provision of an aid, benefit, or service of the District on an individual's participation in unwelcome sexual conduct (commonly referred to as "quid pro quo");



#### Sample Notice of Allegations

(b) Unwelcome conduct determined by a person to be so severe, pervasive and objectively offensive that it effectively denies a person equal access to the District's education program or activity (commonly referred to as a sexually or gender-based "hostile environment").

The Respondent is considered "not responsible" for violating District policy unless and until the District determines at the conclusion of the grievance process, by a preponderance of the evidence, that the Respondent is responsible for the conduct. The burden is on the District to gather evidence, investigate the allegations, summarize all relevant evidence in an investigation report, conduct a live hearing for the cross-examination of the parties, and reach a final determination for all matters alleged. The parties have a right to inspect, review, and respond to all evidence obtained during the investigation.

You may have an advisor of your choice assist or represent you in this process. This individual may be but is not required to be an attorney. The advisor may be present for any meeting, investigative interview, or hearing conducted during this formal grievance process. Your advisor may also inspect and review any evidence obtained as part of the investigation. The advisor shall be responsible for representing you and conducting the cross-examination process in the live hearing, as parties are not allowed to directly question each other.

Sample Independent School District Policy 214 prohibits the Complainant, Respondent and any witness from knowingly making false statements or knowingly submitting false information during any portion of the formal grievance process. Additionally, the District expressly prohibits retaliation. The District or any other person may not intimidate, threaten, coerce, or discriminate against any individual for the purpose of interfering with any right or privilege secured by Title IX, or because the person has reported information, made a complaint, testified, assisted, or participated or refused to participate in any manner in an investigation, proceeding, or hearing. If you believe you have been retaliated against, please contact the Title IX Coordinator immediately.

#### Request for Meeting

Your presence is requested at an initial investigative interview meeting on March 21, 2023 at 8:30 AM. This meeting will be held at the SISD Administration Building on 123 Main Street. The District has assigned an Investigator, Elizabeth Abdnour, to investigate the sexual harassment allegations reported by Complainant. As mentioned previously, you may have an advisor of your choice accompany you to this meeting.

If you have any questions regarding this Notice of Allegations or the Title IX formal grievance process, please do not hesitate to contact me.

Sincerely,

Tawny Alonzo

Sample Independent School District Title IX Coordinator

talonzo@sisd.edu (618) 555-1234



# Why is the Notice of Allegations important?

If written correctly, it can lay the foundation for an investigation.

- Outlines details from the alleged incident to be verified during the investigation
- Contains names of potential witnesses and/or sources of evidence to be collected
- Presents the timeline of the incident and reporting process
- Helps investigators focus on the key questions that are to be addressed during the Title IX Grievance Process



#### Internal Templates

Your institution may provide templates for you to use during the investigation process. Templates may include:



Interview



Preamble



Advisor Agreement



Notice of Investigative Report



Investigative Report Format



# Drafting an Investigative Plan





## Getting Started

Before drafting your plan, confirm that you have completed the following steps:

- Formed your investigative team
- Reviewed key documents, including the Combined Discrimination and Harassment Policy, Procedures Under the Nondiscrimination, Discriminatory Harassment or Sexual Misconduct Policies Notice of Allegations, and the Formal Complaint
- Conducted an assessment for potential conflicts of interest or biases
- Preserved any potential evidence
- Communicated with the Title IX Coordinator about the case



#### Key Questions to Keep in Mind

- (?) What is the alleged incident and did it occur?
- ? Is the alleged incident a policy violation?

As investigators, these questions help us:

- Understand the scope of the investigation and what is "relevant" and "directly related"
- Recognize key words from policy violations to address during the investigation
- Focus the investigation planning, interview questions, interview summaries & investigative report



# Drafting the Investigation Plan

#### At a minimum, the Investigation Plan includes:

- Names of the Investigators
- 2 Names of the involved parties
- Summary of allegations
- Openition of alleged policy violations
- Witness list
- Order of interviews for parties and witnesses
- Evidence list
- Preliminary investigation timeline

Investigation plans may change and evolve throughout the investigation! Be flexible!



# Drafting the Investigation Plan



Start with any information you already know.

Input information from the Notice of Allegations (Notice of Investigation), Formal Complaint, and Report!



# Names of Investigators

#### Include any known information, such as:

- Full name
- Title
- Email address
- Phone number
- Designation of Lead Investigator
- Known scheduling conflicts (vacations, conferences, etc.)





#### 2 Names of the Parties

#### Include any known information, such as:

- Full name
- Contact information
- Parent and/or guardian name(s)
- Parent and/or guardian contact information
- Status at institution

- Age, Grade/Year
- Native language
- Other special considerations or (accommodations needed
- Name of Advisor (if known), relationship to Advisor (friend, mother, attorney, etc.)



# **Summary of Allegations**

Include information from the Notice of Allegations, Formal Complaint, and Report, such as:

- Summary of the incident
- Date of the incident
- Location of the incident
- Encounters between the parties before and/or after the incident
- Other available information





# Definitions of Policy Violations

#### Include verbatim definitions:

- Ideally provided in the Notice of Allegations
  - If not provided in the Notice of Allegations, consult with the Title IX Coordinator about potential policy violations
- Analyze the language of the policy violation
- Recognize if more than one policy violation is listed
  - A thorough understanding of the policy violation will assist you in preparing interview questions.



## Analyzing Potential Policy Violations

Forcible Fondling: The touching of the <u>private body parts</u> of another person (buttocks, groin, breasts), <u>for the purpose of sexual gratification</u>, <u>forcibly</u>, and/or against that person's will (non-consensually), <u>or</u> not forcibly or against the person's will <u>in instances in which the victim is incapable of giving consent</u> because of age or because of temporary or permanent mental or physical incapacity.

<u>Unwelcome</u> conduct determined by a <u>reasonable person</u> to be so <u>severe</u>, <u>pervasive</u>, and <u>objectively offensive</u> that it effectively <u>denies a person equal access</u> to the district's education program or activity.



# **5** Witness List

#### Include any known information, such as:

- Full name
- Contact information
- Status at institution
- Age, Grade/Year
- Relationship with Complainant or Respondent
- When and how they were identified as a witness



# **6** Order of Interviews

#### Order investigative interviews logically

- Typically, Complainant is interviewed first
- Then, Respondent and witness interviews follow

Be strategic planning interviews, particularly with Respondent and witnesses

- Scheduling conflicts, delays, or a refusal by the witness to participate may impact your ideal order of interviews
- Witnesses may be added throughout the investigation



# **Evidence List**

#### Identify known and potential sources of evidence, such as:

- Communication between Complainant and Respondent
- Digital evidence and social media posts/messages
- Surveillance footage, key card logs, etc.

Document which evidence has already been obtained or provided, noting who provided the evidence

Outline how other sources of evidence will be obtained (i.e., asking parties for evidence, coordinating with campus police/campus security, etc.)



# 8

# Timeline of Investigation

#### Consider the duration of each stage of the investigation:

- Confirm the investigation's start date
- Set investigation milestones
  - Can be helpful to work backwards from the goal end date of the investigation
- Many timeframes are outside of the investigator's control
- Check policy to determine timeframes for:
  - Number of days required between noticing Parties of an interview and conducting the interview
  - Amount of time allotted for Parties to review and respond to preliminary Investigative Report
- You may have additional responsibilities to juggle while investigating
- Consider potential roadblocks (school breaks, Party/Advisor conflicts, personal conflicts, etc.)



# Drafting an Investigation Plan



Remain flexible and focused.

Even the most efficient investigations can be time-consuming.



# Setting the Scene for Investigative Interviews





#### Key Considerations

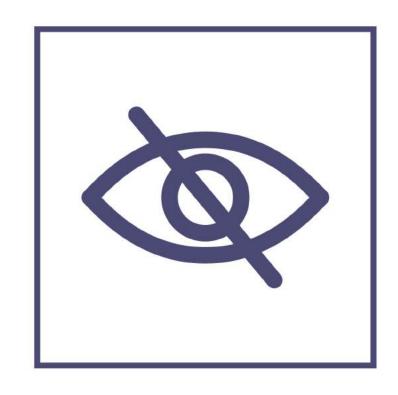
As you prepare to interview Parties and witnesses, keep in mind the following:

- Title IX is an administrative, not judicial, process
- Investigators must remain neutral
  - Neutral does not mean you cannot have empathy
- Challenging process for all individuals involved can be emotional and time-consuming
- Consistent Communication can alleviate challenges
  - Build in moments for your own self-care and reflection



#### Structure the Environment

- The interview space itself is often overlooked!
  - Locate a space on campus with several elements in mind, including:



PRIVACY



SAFETY



COMFORT



SPACE



#### Virtual Investigative Interviews

#### It is much harder to control the setting with virtual interviews

- Tell the party/witness exactly how to join the meeting
  - Check parties' access to technology
  - Troubleshoot technology issues
- Advise the appropriate setting for the interview (if possible)
  - Private space, comfortable seating, etc.
- Advise what they should bring such as tissues, water, etc.
- Control your own setting
  - Maintain successful eye-contact, appropriate lighting, privacy, etc.



#### Notice of Interviews

#### After planning the investigation, you know:

- Most of whom needs to be interviewed
- What specific allegations you are investigating/policies are implicated

#### Every party must be sent a Notice of Interview with the following information:

- Date, time, location, expected attendees, and purpose of the interview
- Reminder regarding role of the Advisor
- Confirm with Title IX Coordinator
- How to prepare- evidence etc
- Time commitment
- Location
- Words of support
  - Same to both parties



# Scheduling Interviews

Interview the Complainant before Respondent and witnesses

Typically one to two interviews per person, but could be more

Allow at least one hour for each interview

Be patient and flexible in scheduling, but do not unreasonably delay process



#### Delays for Good Cause

"...a process that allows for the temporary delay of the grievance process or the limited extension of time frames for good cause with written notice to the Complainant and the Respondent of the delay or extension and the reasons for the action. Good cause may include considerations such as the absence of a party, a party's advisor, or a witness; concurrent law enforcement activity; or the need for language assistance or accommodation of disabilities;"

34 CFR §106.45(b)(1)(v)

#### Are the following delays for good cause?

A Party's attorney Advisor is booked for the next two months The Respondent is leaving the country for a semester-long study abroad experience

The Title IX
Investigator has
been waiting six
weeks for security
footage to be
provided by
Campus Police



Guidelines for Title IX
Investigation
Questions



# In This Session



RECORDING INTERVIEWS



PREPARING A PREAMBLE



PREPARING THE INTERVIEW PLAYBOOK



CRAFTING SOUND TITLE IX INTERVIEW QUESTIONS



UNDERSTANDING EMOTIONS OF THE PARTIES



# Recording Interviews





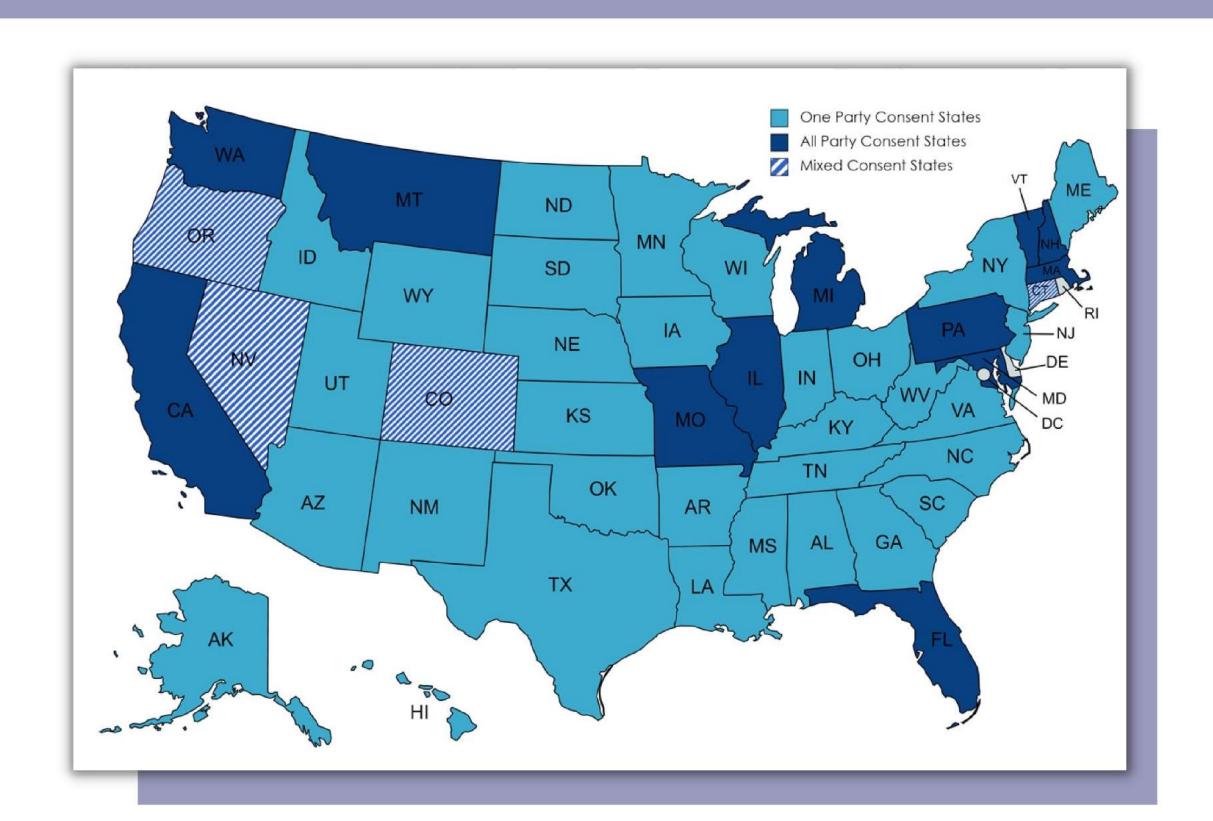
### Recording Best Practices

#### Best practices include:

- Obtain consent from the interviewed party
- Use a recording device
- Have the interview transcribed
- Share transcript and recording of interview with the Parties and Advisors
- Include transcription and audio recording in the final investigation report and/or file



## Obtaining Consent



- Review state and local law, as well as school policy
- Prepare for what you will do if a Party does not give consent to record



### Transcription

#### Transcripts will provide quotes and narratives for investigative report

- Provides a complete word-for-word record of the investigative interviews
  - Does not contain paraphrasing of questions or responses
  - May contain grammatical or syntax errors depending on speech of parties
- Should be provided to the parties for review before including in the investigation file

### Transcription by a service vs. self-transcription









# Preparing a Preamble





### What is a Preamble?

- Read by Investigator at the beginning of the interview
  - State date, time, purpose of the interview, location, persons present and verbal consent of all persons participating
  - Ask each person to state their name for later voice identification during transcription
  - Time and date should be read onto the recording at the end of the recorded interview



### What is a Preamble?

- Provides consistency
- Ensures consent, policy violations in question, relevant sections of the policy in question are on the record
- Helps if the Investigator is called as a witness during the decisionmaking process or litigation
- Assists in putting the party or witness at ease they become used to Investigator's voice, presence, etc.



### Other Elements to Include

- Explain investigative process (refer to policy) and roles and names of Title IX personnel (Coordinator, Investigator(s), Decision-Maker, etc.)
- Cover rights under Title IX and policy
- Inform party of their opportunity to share what actually happened
- Remind party of Advisor's role
- Provide clarification of policy, procedure, and timeline
- Establish meeting decorum (breaks, use of phone, etc.)
- Demonstrate the Investigator's comfort with difficult topics



# Sample Preamble



Take a look at your training booklet!



# Preparing the Interview Playbook





### Script vs Playbook



- A script may seem rigid and inflexible.
- It doesn't allow us to take new turns if information pulls us in a new direction.



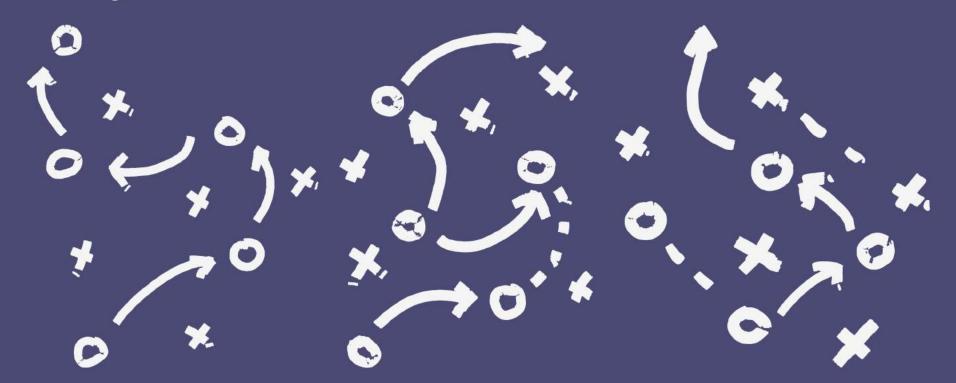
- Instead, let's think of a coach's playbook.
- A playbook consists of various options, plans, and contingencies should we need to mix things up midgame.
- It allows us to react, adapt, and reassess frequently.



Interviews rarely look like this:



And more frequently look like this:









Then pare the information collected down by fairly summarizing relevant evidence to this:

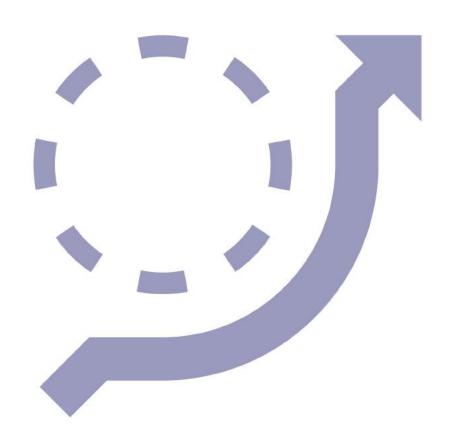


In hopes that, at the Title IX hearing, the Title IX Decision-Makers and Parties only have to focus on this:



### Anticipating the Obstacles

Every interview will need to be tailored to the person we're speaking with. Knowing the potential for variation, it is likely we'll encounter obstacles. Let's think of how we might reduce challenges faced by coming up with a plan.





### Ordering Your Questions

### Option 1: Chronology-based Interview

Conducted in the order of events

September September September September 14, 2022- 4 pm 19, 2022- 7 pm 19, 2022- 9 pm 20, 2022- 9:35 pm Parties left the Parties met at Complainant says Parties went stadium and went he was touched on Spanish Club on date to meeting after football game to Respondent's his genitals car in the parking without his school lot consent



### Ordering Your Questions

Pattern of stalking

Code of
Conduct issues
occurring
simultaneously



Incident of dating violence at the residence hall

### Allegation-based Interview

- Conducted according to themes or topics (allegations, locations, parties, etc.)
- May jump from date to date
- Can allow for organization of the investigative report according to each allegation
- May help parties think through each separate allegation
- May be helpful for incidents with multiple allegations over a long period of time (For example- Quid Pro Quo harassment with an allegations of stalking in multiple locations) or incidents with multiple Complainants and/or Respondents (For example- Walking through allegations by each involved person)



### Quick Tips

- More information is always better
  - It is easier to pare down than to move forward with incomplete information
- Let your future investigative report be your guide
  - Think through the sections you need to complete and ensure you will have the information needed to do so
  - A thorough investigation means easier report writing
- Measure twice, cut once (prepare and be twice as thorough to reduce number of interviews)



# Crafting Sound Title IX Interview Questions





#### Seek the most complete answers to these questions:

Who? What? When? Is why important? Where? How?





How can we uncover if the alleged conduct occurred or did not occur?



What questions will get the most complete set of facts to the Decision-Maker so they might make a determination regarding responsibility?



Who has this information?



### Guidelines for Good Questions

Openended Nonleading

Singular

Clear

Sensitive

Prompt the party to share more broadly.

Do not guide the parties to the answer you want to hear.

Avoid complicated, multi-part questions.

Ensure questions use the most clear, concise language aimed at arriving at the information needed.

Consider emotions that may be evoked by asking certain questions. Practice empathy.



# Openended

Prompt the party to share more broadly.

- Yes/No questions
- Tell me more about...
  Walk me through your day...
  Start from the beginning...



## Practice Crafting Questions



Prompts the party to share more broadly.

"Did you meet Tatum in your 7th grade English class last year?"

How can we make this question open-ended?



# Nonleading

Do not guide the parties to the answer you want to hear.

- That must have made you pretty mad, right?
- How did that make you feel?
- How drunk was she?
- What did you observe about her behavior?



### Practice Crafting Questions



Do not guide the parties to the answer you want to hear.

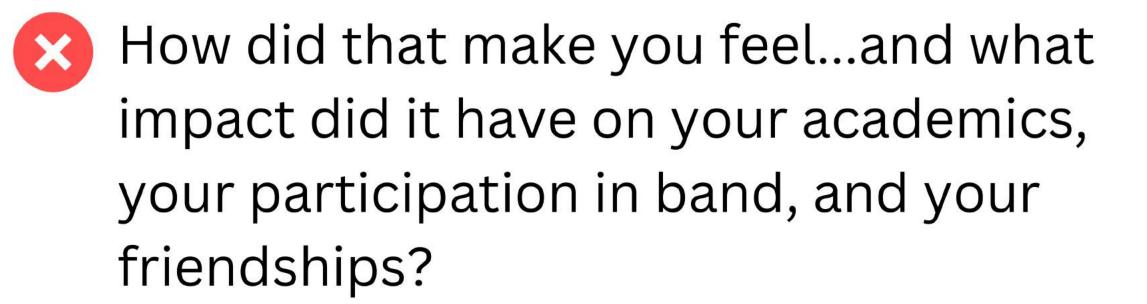
"Then, you told Jared you didn't want to have sex with him?"

How can we make this a non-leading question?





Avoid complicated, multi-part questions.



How did that make you feel? What impact did it have on your academics?

How did it impact your participation on the team?

How did it show up in your friendships?





Personal narratives

Complex legal jargon

Ensure questions use the most clear, concise language aimed at arriving at the information needed.

### Sensitive

Consider emotions that may be evoked by asking certain questions.

Practice empathy.

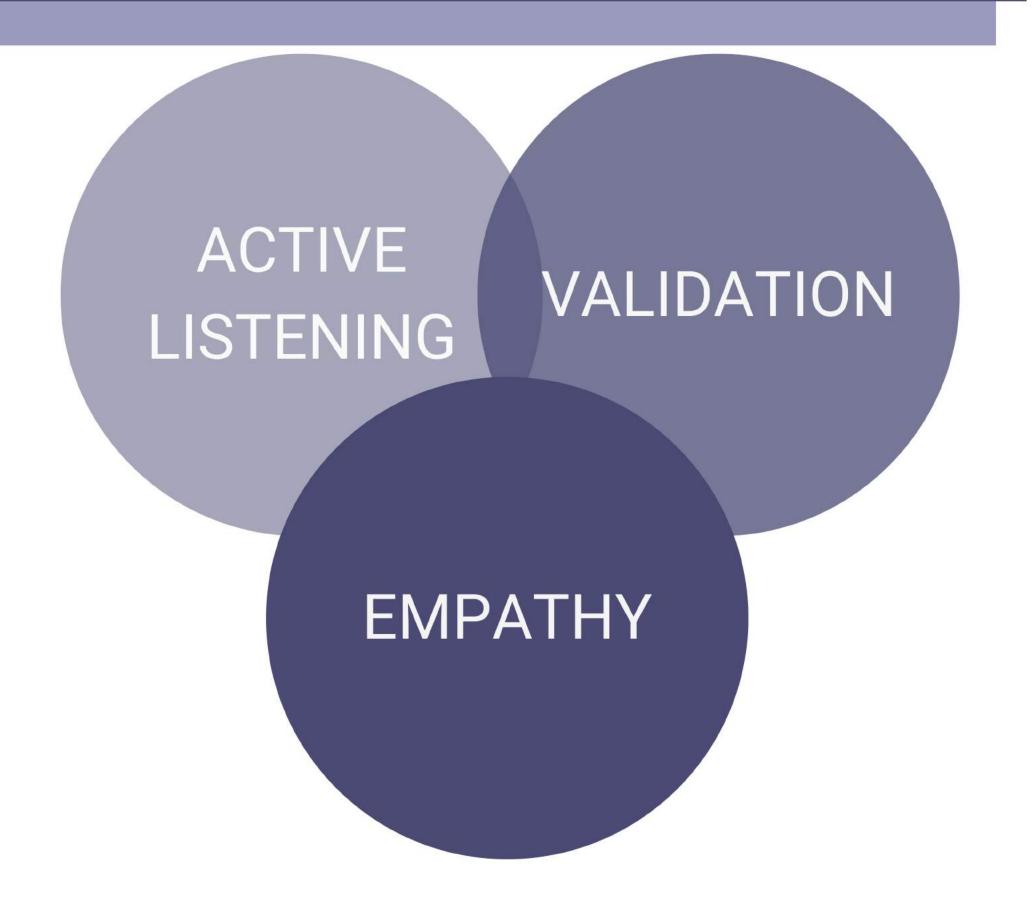
- 3 Judging questions
- Trick questions

## Understanding Emotions of the Parties





### Foundations of a Trauma-Informed Approach





# Empathy

- The ability to understand and share the feelings of another
  - Doesn't mean that you fully "get it" –
     because you don't
  - You can try to put yourself in your party's shoes



### Communicating Empathy

"I can see how frustrating this is for you to talk about."

"That sounds incredibly scary."

"There are resources here on campus to support you through this."



### Validation

Recognition or affirmation that a person or their feelings, opinions, and experiences are real or worthwhile.

#### DO

Share your own similar reactions, if you have them:

"I would feel really angry too."

"It makes sense that you would feel that way."

#### DON'T

Tell someone how they should feel:

"You shouldn't let this bother you so much."

Question their responses:

"Are you sure that is what happened?"

### Validation ≠ Agreement



# Active Listening

#### **Strategies for Active Listening**

- Avoid distractions
  - Cell phones, emails, knocks on the door
- Use frequent brief paraphrases of what you heard
- Use nonverbal cues
  - Nodding, smiling or frowning, leaning forward
- Remain neutral and nonjudgmental
- Use phrases to communicate your desire to understand:
  - "Did I understand that correctly?"
  - "I want to make sure I am hearing you."
- Ask open-ended questions:
  - "Can you tell me more about..."



Conducting
Title IX
Interviews
Part One



### In This Session



BUILDING RAPPORT AND TRUST



QUESTIONING THE PARTIES



# Building Rapport and Trust





# Setting the Stage



Introductory email



Location



Supplies



# Starting the Interview

- Explain the investigative process at the beginning of the interview
- Use non-threatening questions help to put the interviewee at ease



### Important Reminders

- This is an interview not an interrogation!
- Respondents should be treated with the same respect as the Complainant
- School must presume that Respondent is <u>not</u> responsible for the alleged conduct unless and until a determination of responsibility for a violation of the sexual misconduct policy is made at the conclusion of the grievance process
  - This should be a guiding principle throughout the interview process (and beyond)
- Good cop/bad cop does not work



### Embracing our Cultural Differences



- Be strong in your neutrality
- Don't be shy about asking questions
- Recognize and explore the witnesses' implicit biases and how that may be coloring their perceptions



# Questioning the Parties





# Foundations of Interviewing

Seeking the Narrative

Controlling the Interview Flow

Asking Clarifying Questions

Providing Rationale for Questions

Gathering Information to Support Answers



### Seeking the Narrative

Your first broad question

"Tell me what happened in class on August 15, 2022."

"Start at the beginning and tell me what's been going on."

- This may elicit a long-form response
  - Listen carefully to determine which clarifying questions you would like to ask
  - Allow the party to speak, uninterrupted
  - The party may go through a range of emotions
- Allow yourself a way to bring the conversation back



### Controlling the Interview Flow

We discussed chronological vs. topic-based interviews, but you'll also want to think about:

- Pacing of questions
- Escalation of questions
- Length of interview
- Managing emotions
- Taking breaks or resetting the tone



### Ask for specificity

- Encourage parties to be as descriptive as possible
  - Sense questions
  - Feelings and emotions experienced
  - Physical actions
  - Full names of individuals mentioned, contact information, relationships
  - Locations, times, dates
  - Quantities of substances consumed





When in doubt, use the phrase, "Tell me more about that..."

This simple prompt allows the party to dig deeper and recall on their own

### Example 1

"He gave me a weird pill between class and said it would help me concentrate. It made me feel funny and don't remember anything after I took it"

Can you describe the pill? (shape, color, markings, taste, etc.)

What do you mean by "feel funny"?

What is the last thing you remember?

Anything else?



"On the playground she asked me to play doctor and then she touched me."

### Example 2

Can you tell me what "playing doctor" is?
How did she describe "playing doctor" to you?
Have you "played doctor" before?
Can you show me where she touched you by pointing to that part of your body?



### Practice

Student points to arms, chest, and groin areas.

How would you move forward in your questions? What clarifying questions would you ask?





Let's talk about the skill of discussing intimate details.

### Example

"He did stuff to me. I didn't want that to happen, and I never said it was ok. I barely even know him."



"He did stuff to me. I didn't want that to happen, and I never said it was ok. I barely even know him."

### Example

I know this may be difficult or uncomfortable, but I need to understand the specifics of what he was doing to you. This will help me when I'm writing the report and we are providing your narrative of the events. You can use the terms you feel comfortable using. Can you tell me what he was doing?



### Example

"He was having sex with me."



"He was having sex with me."

### Example

Sometimes sex has different definitions to different people. I just want to be sure I am understanding your definition of sex. Can you tell me exactly what acts he was engaging in?



### <u>Example</u>

"Yes. First, he fingered me and then he started going down on me. I told him no, but he just kept going until his phone starting ringing. I didn't want any of that. I never even wanted to kiss him."



### Providing Rationale for Questions

- Some questions may sound as though they are victim-blaming or shaming without an explanation
  - Help the Party understand why you are seeking this information
- "Why" questions are seen as taboo, but there are times we may need to ask them
  - Explain the need to ask "why" questions





### Providing Rationale for Questions

### Example

#### Instead of:

What were you wearing the night of the homecoming dance?

#### Which may be met with:

"Are you saying I deserved this because I was in a little dress? That's exactly what my friends said. I knew I shouldn't have worn that."

#### Try:

The security cameras in the hallway recorded a large group leaving the gym at 11:02 PM. The footage is a little grainy. Could you give me a description of what you were wearing so I can better identify you on the video? Could you describe what Tristan was wearing as well?



### Providing Rationale for Questions

### Practice

Instead of:

Why did you go into the storage room with them?

Which may be met with:

"See, I knew you would think I was stupid for going in there alone. I guess I just wasn't thinking."

What could you try?



- Attempt to go one layer deeper
- Seek information that will support or refute certain elements of the allegations



Consent



Incapacitation (Due to alcohol or other substances)



Elements of the potential policy violation



### Example 1

#### **Establishing Consent:**

(To Respondent) What verbal or non-verbal cues did he give you to indicate he wanted to have sex?

"I don't know. He didn't say anything when I moved on top of him, so I figured he wanted it. He would have said no or moved away otherwise."

(To Complainant) How did you react when he was on top of you?

"I completely froze. I tried to speak, but I couldn't. I wanted to push him off of me, but it is like my body wasn't listening to my brain. I think I was in shock. I didn't do anything."

### Example 2

#### Intoxication/Incapacitation:

(To Respondent) Can you tell me about her mental and physical faculties that led you to believe she was not incapacitated?

"She seemed completely normal. On the bus back from the the football game, she had a long conversation with my buddy Jace. She got off the bus without any help and was giving everyone hugs before we got in my car at the school parking lot. I remember her making TikToks the whole bus ride home from the game."



### Example 3

#### Elements of a Policy Violation:

#### Policy Language

Stalking: Engaging in a course of conduct directed at a specific person that would cause a reasonable person to (1) fear for the person's safety or the safety of others; or (2) suffer substantial emotional distress.

Can you tell me the number of times the Respondent came to your office uninvited during the month of March?

"She came to my office about three times a day, every single day. My principal finally told her to stop because she was starting to become a disruption."



### Example

Can you tell me the frequency and content of the text messages sent by the Respondent during that same week?

"I think I counted over 450 text messages from her. They came at all hours of the day, asking to meet up for sex and saying she would make sure my girlfriend was out of the picture. I eventually had to block her."

#### <u>Policy Language</u>

Stalking: Engaging in a course of conduct directed at a specific person that would cause a reasonable person to (1) fear for the person's safety or the safety of others; or (2) suffer substantial emotional distress.



### Example

#### How did the office visits and text messages make you feel?

"It got to the point where I was scared to go to work. I didn't know if she'd corner me in the hall or what. I stopped sleeping at night because I figured her next step might be finding out where I lived. I was also afraid for my girlfriend. What did she mean by 'making sure she was out of the picture?' I was terrified she was going to hurt her. All of it is really unsettling and I can't go about my normal day without the worry that she'll be there."

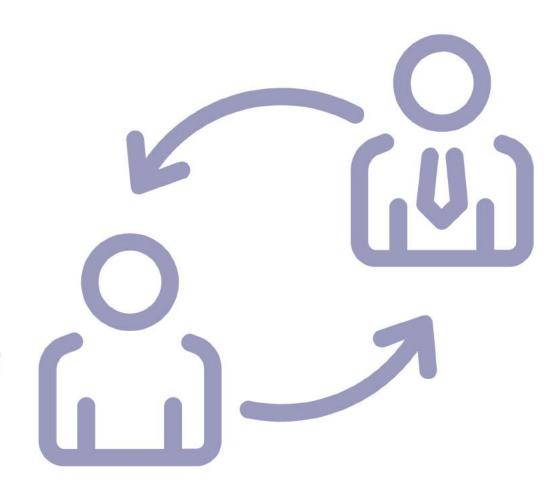
#### Policy Language

Stalking: Engaging in a course of conduct directed at a specific person that would cause a reasonable person to (1) fear for the person's safety or the safety of others; or (2) suffer substantial emotional distress.



### Advisors

- As an Investigator, it is your job to maintain authority in the room
- The role of the Advisor is for emotional support and private consultation
- Do not allow the Advisor to speak on behalf of the Party as this is the Party's interview, and you need to hear their story from them





In the K-12 environment, it is possible you have an Advisor and a parent present.



### Closing



Thank party for their participation and willingness to speak openly regarding the allegations



Ensure parties have asked any questions they may have



Provide timeline or next steps, as well as contact information



Close any loops, so
the party has a clear
understanding of
what is to come and
what options are
available to them at
this point in the
process



### Conclusion of the Interview

This is much like preamble, but involves standard closing practices or statements

- "Is there anything else you think I should know?"
- "Let's review the information that you are going to send to me."
- "Are there any additional witnesses?"
- "Are there social media posts or messages?"
- "Is there any additional evidence you think could be relevant?"
- "Is there anything else that pops into your mind?"
- "We can meet again, or you may just email me."
- "I will try to keep you posted every couple of weeks."
- "I will do my best to wrap this up efficiently, but I do want to be thorough.
- "Feel free to reach out with questions, or contact the Title IX Coordinator."

### Circling Back

- Do not be afraid to re-interview a party or witness if you require more information
- Make your contact information available to interviewees
- After completing your first round of interviews, you may become aware of new witnesses
- Promptly contact and schedule interviews with those witnesses
- Keep the parties updated, simultaneously



Conducting
Title IX
Interviews
Part Two





Let's role play with the Complainant and Respondent

Preparing the Investigation Report and File



# In This Session



**ELEMENTS OF THE INVESTIGATION REPORT** 



**SUMMARIZING INTERVIEWS** 





THE INVESTIGATION FILE



SUMMARIZING **EVIDENCE** 



SAMPLE REPORTS



**REVIEWING THE REPORT** 



# Report Writing Preparation and Helpful Hints

- You might consider writing as you go
- You may see questions you forgot to ask or points that need clarification - go back and ask
- Carve out the necessary time







#### Investigation Report Requirements

At the conclusion of the investigation, the investigator will prepare a written report which will:

- Identify the allegations
- Identify relevant policies, guidelines, and other standards
- Explain the PROCEDURAL STEPS taken between receipt of the formal complaint and the conclusion of the investigation,
- Fairly summarize relevant evidence



#### Allegations Investigated

Allegations, if proved, that meet the definition of Sexual Misconduct

Should be roughly identified in the Formal Complaint

Alleged form(s) of sexual misconduct

Sexual Harassment, Dating Violence, Domestic Violence,
 Sexual Assault, Stalking

0

 Many forms of prohibited conduct are also dependent upon factors such as consent, length or type of relationship between the Parties, number of alleged incidents, etc.



#### Allegations Investigated

Allegations, if proved, that <u>DO NOT</u> meet the definition of Sexual Misconduct

- Other policies implicated?
- Harassment not based on sex or gender
- Sexual misconduct that does not fall under Title IX's scope, but may need to be addressed under another policy



Relevant Policies, Procedures, Guidelines and Standards



Sexual
Misconduct
Policy



Additional
Relevant
Institutional
Policies



Procedural Steps Taken Between Receipt of Formal Complaint and Conclusion of Investigation

#### **Timeline**

- The importance of documentation during the interviewing process presents here
- Investigator should utilize communication logs, activity logs, or other templates that document your information-gathering timeline
- The following should be provided:
  - Dates of notices
  - Interview dates
  - Date of provision of investigation file
  - Dates of responses to investigation file, etc.



Procedural Steps Taken Between Receipt of Formal Complaint and Conclusion of Investigation

- Thoroughness is key
- Document if a Party or Witness does not respond or declines to participate in the investigation
- Document communication with other departments or off-campus sources (i.e., local police)
- Document supportive measures in place during the investigation (Work with Title IX Coordinator to obtain this information)



Does your Title IX office utilize a case management system?



#### Summary of Relevant Evidence

#### Summary should include:

- Summaries of interviews with Complainant, Respondent, and witnesses
- Summaries of evidence, with exhibits attached
  - Reference the evidence log and appendix which should contain relevant information collected, including any evidence obtained or submitted as part of the investigation, electronic records, written statements, photographs, or other documentation





The written report shall <u>not</u> make findings of facts or conclusions regarding the application of facts to this policy.

This is the responsibility of the Decision-Maker.



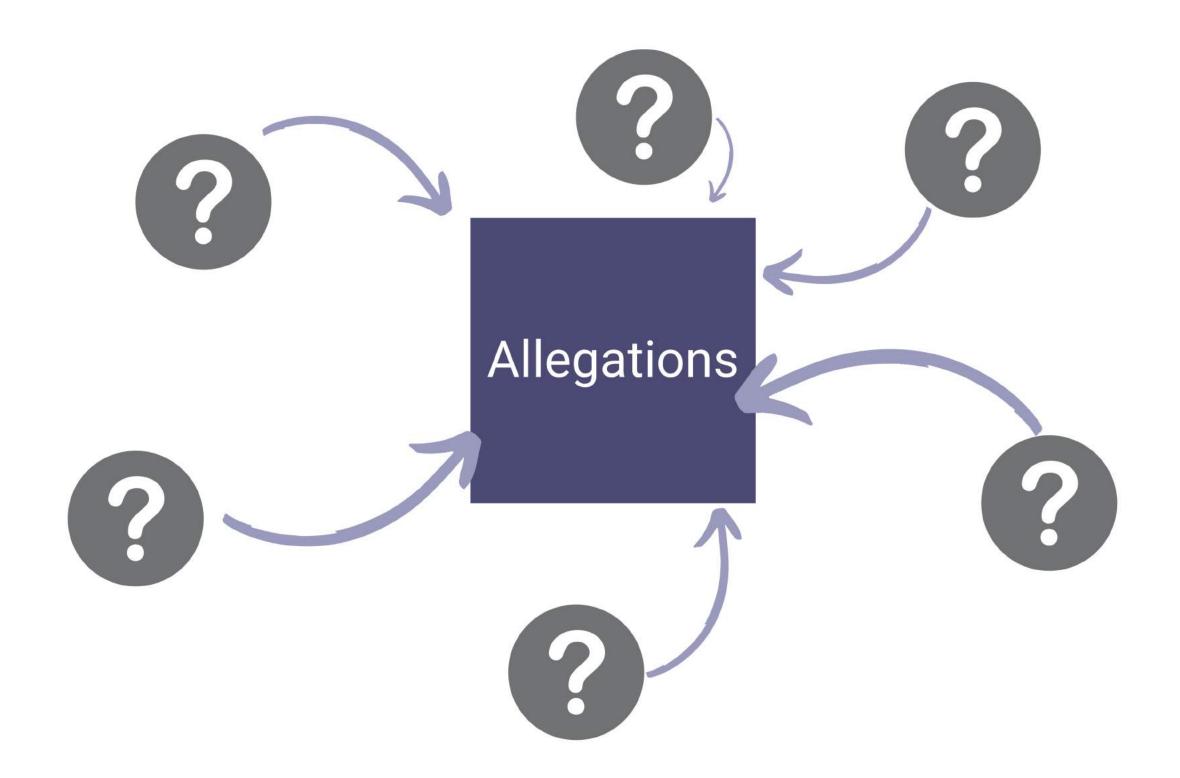
A presentation of facts and analysis of consistencies and inconsistencies in the information collected

\*Optional to Include



#### Interview summaries

Information in the summaries must be relevant:





## Directly Related vs. Relevant

Neither term is explicitly defined in the Title IX Regulations.

#### **Directly Related**

Evidence that is connected to the complaint but **does not** tend to prove or tend to disprove the complaint or allegations.

Example: The flyer announcing the celebratory dinner the night of the encounter

#### Relevant

Evidence that is connected to the complaint or allegations that would make a disputed fact more or less probable.

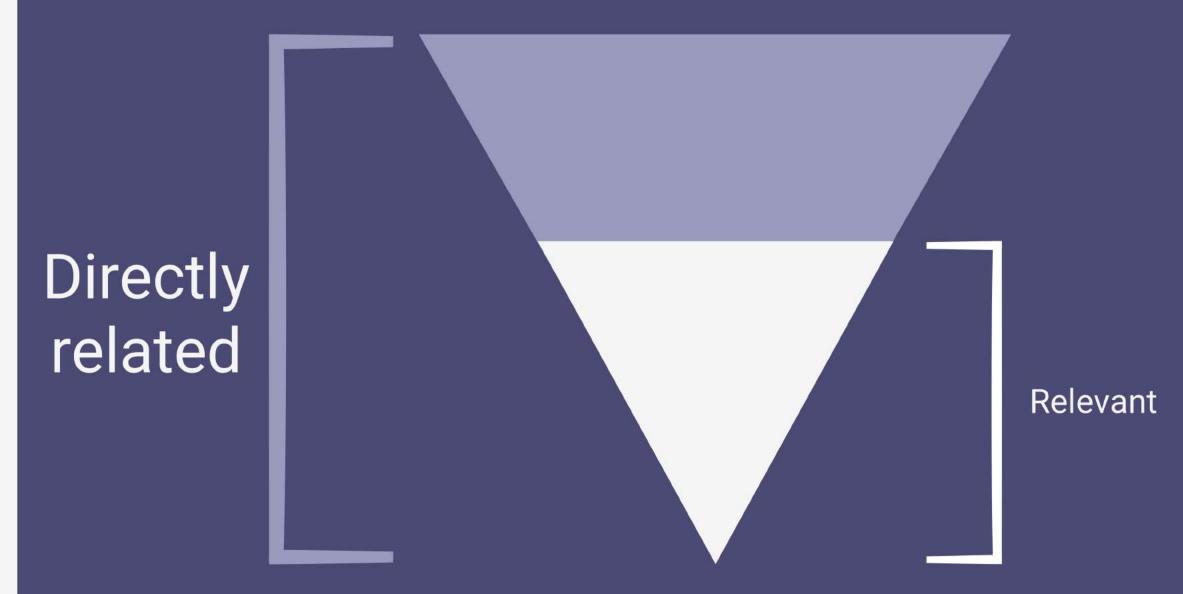
Example: Video from the hallway outside the band hall showing Alex as she left.

Not directly related or relevant: Learning the Complainant is a straight A student, while the Respondent has poor grades.



Relevant vs. Directly Related

Directly related evidence is a broader term than relevant evidence. All directly related evidence is included in the investigation file. Only relevant evidence, however, is summarized in the investigation report.





#### What is Never Relevant Under Title IX?

#### As outlined in the Title IX Regulations, the following evidence is NEVER relevant:

- "Evidence about a Complainant's prior sexual behavior, except when:
  - Questions and evidence are offered to prove someone other than Respondent committed alleged conduct;" or

#### CAN WE GO DOWN THIS PATH?

"Alex has dated, and slept with like half of the brass section. The whole campus knows. They'll all tell you Alex is a slut."



#### What is Never Relevant Under Title IX?

As outlined in the Title IX Regulations, the following evidence is NEVER relevant:

- "Evidence about a Complainant's prior sexual behavior, except when:
  - Questions and evidence concerning specific incidents of the Complainant's prior sexual behavior with respect to the Respondent are offered to prove consent."

#### CAN WE GO DOWN THIS PATH?

"We have a safe word during sex. I have an entire email thread about it. We agreed that if we weren't comfortable with something, we would say the word. They never said the word that night and they have every single time we've engaged in something they're not comfortable with. How else would I know that wasn't ok?"

Note: The same rules do not apply to the sexual predisposition or history of the Respondent



#### What is <u>Never Relevant</u> Under Title IX?

Additionally, "a school's grievance process must not use, rely on, or seek disclosure of information protected under a legally recognized privilege, unless the person holding such privilege has waived the privilege."

#### **EXAMPLES**:

- Medical records
- Academic records protected under FERPA
- Conversations with privileged individuals such as counselors or clergy



#### Your report will contain only

# RELEVANT

information.



# Summarizing Interviews





# Summarizing Interviews

Stay FOCUSED when summarizing interviews.

- Key questions for the Title IX grievance process:
  - Did the alleged incident occur?
  - Is the alleged incident a policy violation?





Identities and and Dates

Note time, date, location of interview, and if an Advisor was present

- Explain the interviewee's relation to the case
  - Complainant, Respondent
  - If a witness, who are they?
    - Example: "Joshua Kaplan was the person working the front door of Briggs Hall on the night of March 3."



# STEP Summary Responses

#### Tell the Story

Transform the individual's responses into a coherent narrative





Summary of Responses

#### Include direct quotes from the individuals

- Direct quotes are extremely powerful and useful for those reading the report
- Cite direct quotes either from the specific line in the transcript or timing of the recording (annotate footnotes or endnotes)





Summary of Responses

# Organize interviews into sub-sections when dealing with multiple allegations

 If a formal complaint alleges multiple policy violations or forms of sexual misconduct, consider organizing the interview into sub-sections related to each policy violation



Example: Relationship with a history of dating violence and sexual assault





### Interview Observations

#### OPTIONAL (But be consistent across parties)

- Did the individual ask for a break?
  - Note how many breaks
- Was the individual accompanied by an Advisor?
- Did the Advisor attempt to speak on the individual's behalf?
  - What occurred?
  - Only include if noteworthy
- Did the individual bring any evidence to the interview?
  - What was brought?
  - How was it presented?





Share Interview Summary?

- Summaries of interviews are a presentation of the individual's statements and do not include the Investigator's analysis, assessments, etc.
- Some Investigators share the summary of interview with the individual as soon as available to ensure accuracy of note-taking or transcription



# Summarizing Evidence





# Examples of Summarizing Evidence

#### May simply be a list of all evidence, referencing its Appendix Number.

#### VIII. Table of Appendices

Documents and evidence obtained during the course of the investigation such as the formal complaints and Notices of Investigation can be found in the attached Appendices.

Additionally, each investigative interview was recorded by Investigator Chapman with the consent of the interviewee. The transcripts of each interview can also be found in the attached Appendices.

A list of Appendices is as follows:

Appendix No.	Description	Date Received
Appendix A	Jacob Smith Formal Complaint to the Title IX Coordinator	January 3, 2022
Appendix B	Amanda Parsons Formal Complaint to the Title IX Coordinator	January 4, 2022
Appendix C	Jacob Smith Email to the Title IX Coordinator with additional allegations	January 6, 2022
Appendix D	Notice of Allegations to Smith - Complainant	January 7, 2022
Appendix E	Notice of Allegations to Parsons - Complainant	January 7, 2022
Appendix F	Notice of Allegations to Thompson – Respondent	January 7, 2022
Appendix G	Smith Interview Transcript	January 9, 2022
Amandia C 1	Curith Interview December	I 0 2022



# Examples of Summarizing Evidence

#### You may also decide that specific pieces of evidence require an explanation.

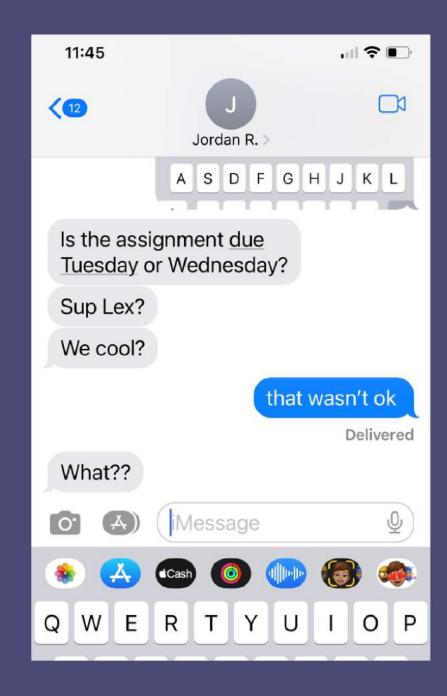


Example: Security camera video recording from outside the band hall timestamped from March 3, 2023 at 6:45 PM to March 3, 2023 at 11:59 pm..

Security camera video recording was obtained from SISD Police.

Saved as SISD\_Evidence\_2.mp4 in Investigation File

Still image from 00:18:14 Attached to Investigation Report as Appendix K



Example: Screenshot of text message received by Complainant Alex Baker timestamped on March 4, 2023 alleged to have been sent by Respondent Jordan Reynolds. Screenshot was provided by Complainant Baker.

Saved as Baker\_Evidence\_1.png in Investigation File

Attached to Investigation Report as Appendix H



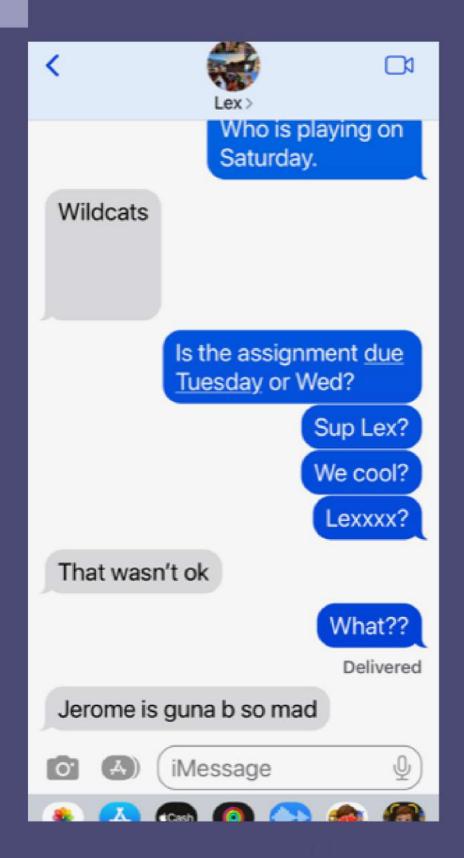
# Examples of Summarizing Evidence

#### Noting Inconsistencies

Example: Screenshot of text message exchange alleged to be between Complainant Alex Baker and Respondent Jordan Reynolds on March 4, 2023 timestamped at 8:07 AM. This screenshot was provided by Jordan.

NOTE: There are inconsistencies between the messages displayed on the screenshot of the exchange provided by Alex (Appendix F) and the screenshot provided by Jordan. (Appendix K)

The screenshot provided by Alex contains the same initial text messages between the two but does not include the final text message from the Alex stating, "Jerome is going to be so mad."



# Reviewing the Report

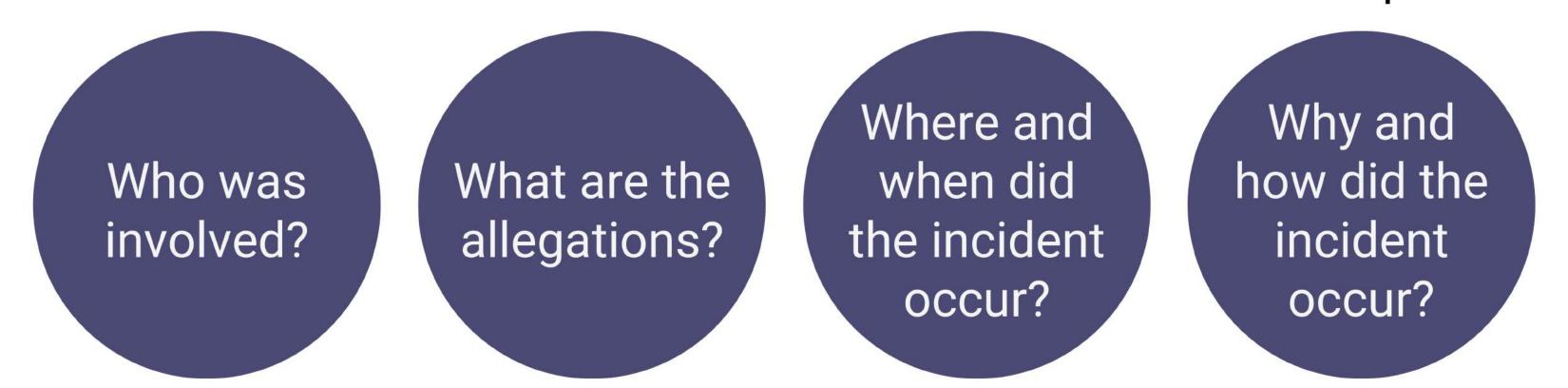




## Keep in Mind

#### Who, What, When, Where, Why, and How

- As you review your investigation report, ask yourself if your investigation answers these questions
- Your summaries of interview and evidence should address these questions:





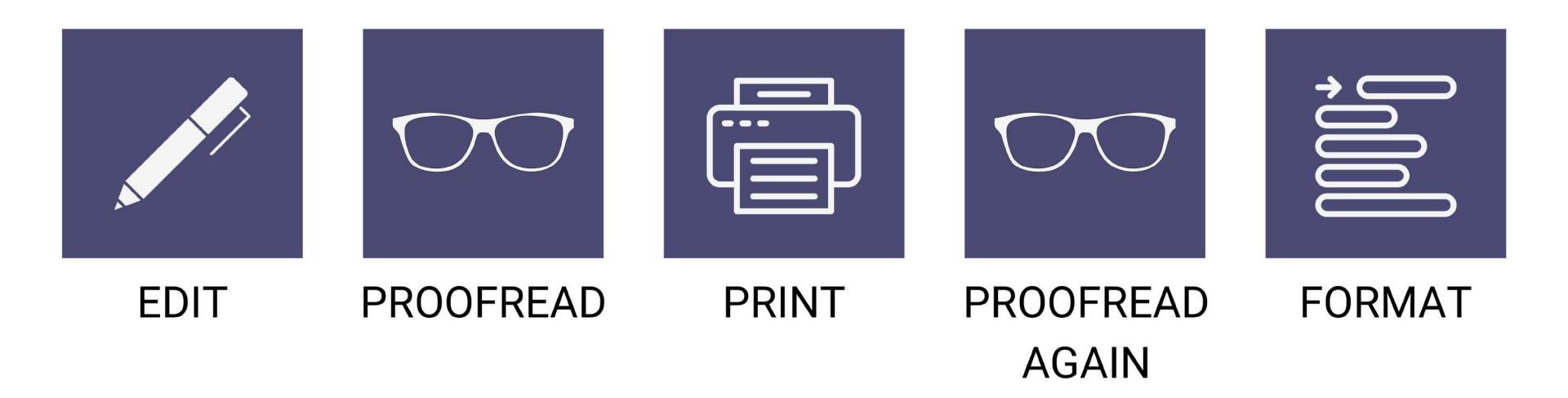
# Keep in Mind

It may not be possible to definitively answer the questions, but you should provide the individuals' responses to the questions.

- Complainant states that the incident occurred at 10:15 PM on Friday, March 3
- Respondent states that the incident occurred at 9:00 pm on Friday
   March 3
- Security footage shows that the Complainant and Respondent entered the band hall at 8:55 PM



### Next Steps



Pronouns - Use as few as possible, but ensure the ones you use are accurate. Too many "he", "she", and "they" pronouns can become confusing to the reader.



# The Investigation File





# What is the Investigation File?

At the conclusion of the investigation, prepare what we refer to as an investigation file:

- May also be referred to as a case file or case binder
- May be a hard copy or digital



#### What does the Investigation File contain?

ALL EVIDENCE obtained as part of the investigation that is <u>directly</u> <u>related</u> to the allegations raised in a formal complaint to the Complainant and Respondent

- Do not filter out any information from the file at this point unless completely unrelated
- Parties must have an equal opportunity to inspect and review all of the directly related evidence
  - Investigators may also send evidence to Advisors, with consent
- Includes evidence that tends to prove and disprove the allegations (inculpatory and exculpatory), whether obtained from a party or witness



#### What does the Investigation File contain?

- Includes evidence that is directly related to the allegations but upon which the institution does not intend to rely in reaching a determination regarding responsibility
  - For instance, where evidence is directly related to the allegations, but the investigator does not believe the evidence to be credible and thus does not intend to rely on it
- All evidence must be made available to the parties, but not all evidence may be "relevant"
  - Reviewing the investigation file provides the Advisor and the party the opportunity to argue whether certain evidence is relevant or not



# Once the Investigation File is Prepared

- Title IX Coordinator will provide the file to the Complainant, Respondent, and Advisors
- School must provide <u>at least 10 calendar days</u> for the Parties to respond to the evidence
- Investigators will share any written response with the other Party and will consider any written response prior to completing the investigation report



The audience for the Investigation File is the Complainant, Respondent, Advisors, and Review Board.



### After Parties Review the Investigation File

#### Create the <u>final</u> investigation report:

- Incorporate relevant elements of the Parties' written responses (or absence thereof) into the investigation report
- Include any additional relevant evidence
- Make any necessary revisions
- Finalize the report
- Document all rationales for changes made after the review and comment period





# THANK YOU!

TITLE IX SOLUTIONS, LLC

